



# TechNote: ATTEST

Version: 1.0.3 ENG  
Date: 28-10-2024



**CyberTwice ATTEST**  
**From purchase to live**

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# ATTEST

CyberTwice ATTEST for Teams is a 4th generation Collaboration Compliance Recording solution, in-house designed and developed with the principle of multi-tenancy in mind. It is 100% based on Azure without 3rd party components.

ATTEST for Teams supports recording of Voice, Video and Meetings (including shared presentations, documents) and is an open, easy adoptable, affordable and more advanced alternative for premise or other cloud based (compliance) recording solutions.

ATTEST for Teams adopted Microsoft security standards such as encryption, secure transport and Azure Key Vault and is integrated with Azure Cognitive Services for wide-ranging Analytics tasks and through API with a variety of surveillance and business intelligence solutions

## This manual

This manual describes the procedure for the purchase and configuration of CyberTwice ATTEST for Teams.

### Steps to follow

There are three steps to follow:

- **Step 1: Purchase of ATTEST.** Describes the purchase procedure of ATTEST in Microsoft Azure
- **Step 2: Configuration of ATTEST.** Describes the mandatory settings needed to get ATTEST up and running
- **Step 3: Set up ATTEST Replay in Microsoft Teams.** Instructions on how to add the ATTEST Replay component to Microsoft Teams.

## Prerequisites

To be able to purchase and use CyberTwice ATTEST for Teams, the following prerequisites apply:

- Microsoft Office 365 with Teams
- A Microsoft Azure Pay-as-you-Go subscription (or other paid Microsoft Azure subscription)

If you do not already have an Azure pay-as-you subscription, please follow the link below to get a Azure Pay-as-you-go subscription:

<https://www.cybertwice.com/purchasing-attest-via-pay-as-you-go>

**Note:**

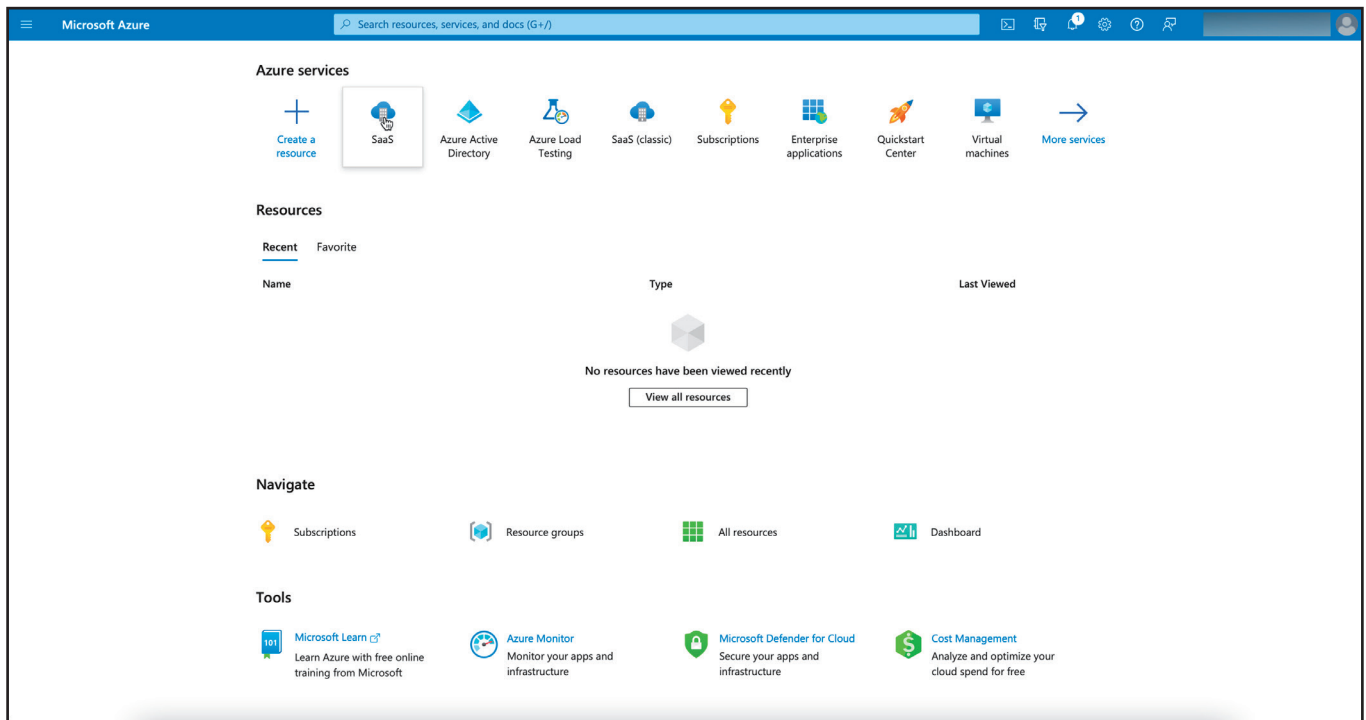
*During the purchase & activation process, you will be redirected to the CyberTwice ATTEST Management Portal to activate your ATTEST subscription. When logging in to the ATTEST Management Portal, please use the same admin user as used to purchase CyberTwice ATTEST for Teams.*

## Step 1: Purchase of ATTEST

Follow the instructions below to purchase CyberTwice ATTEST in Microsoft Azure.

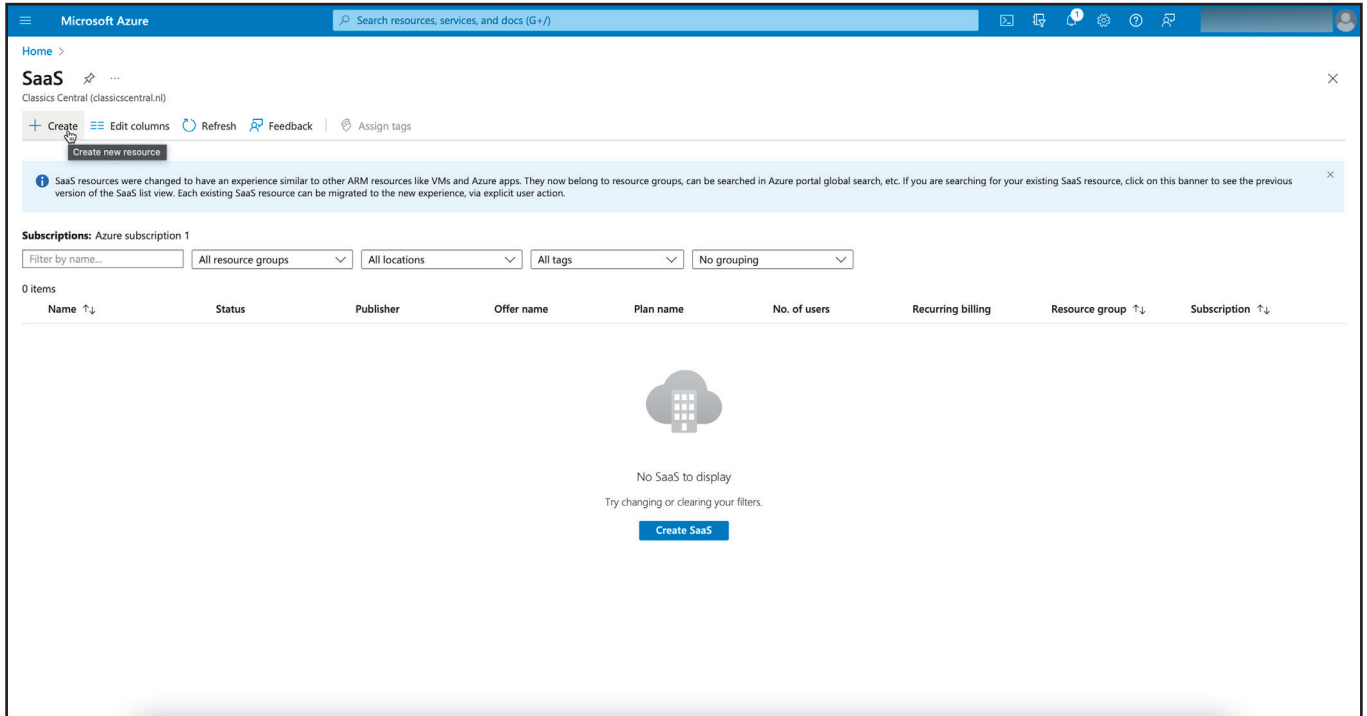
### Purchase in Microsoft Azure

- Click on the following link to go directly to Azure: <https://azure.microsoft.com>



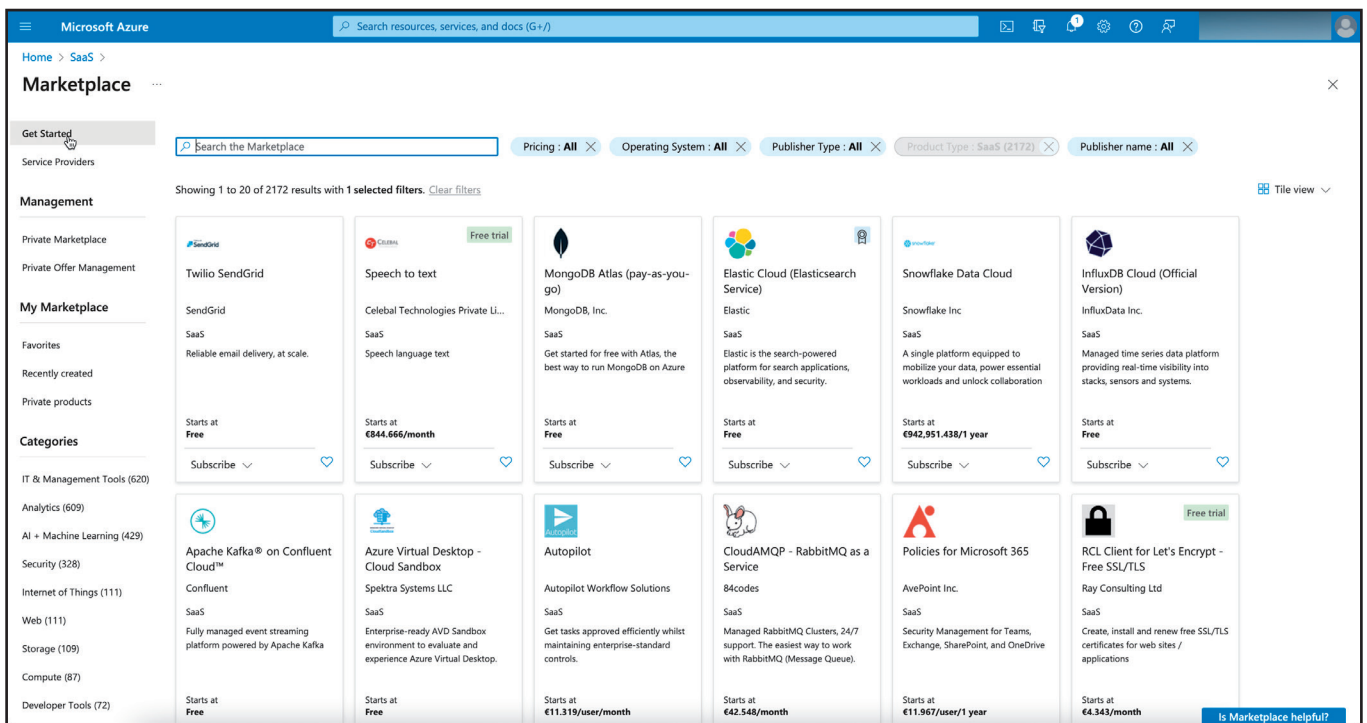
Microsoft Azure - SaaS

- Click on 'SaaS' to open the SaaS section



Microsoft Azure - SaaS section

- Click on 'Create' to create a new SaaS product -> The Marketplace will open



Microsoft Azure - SaaS Marketplace

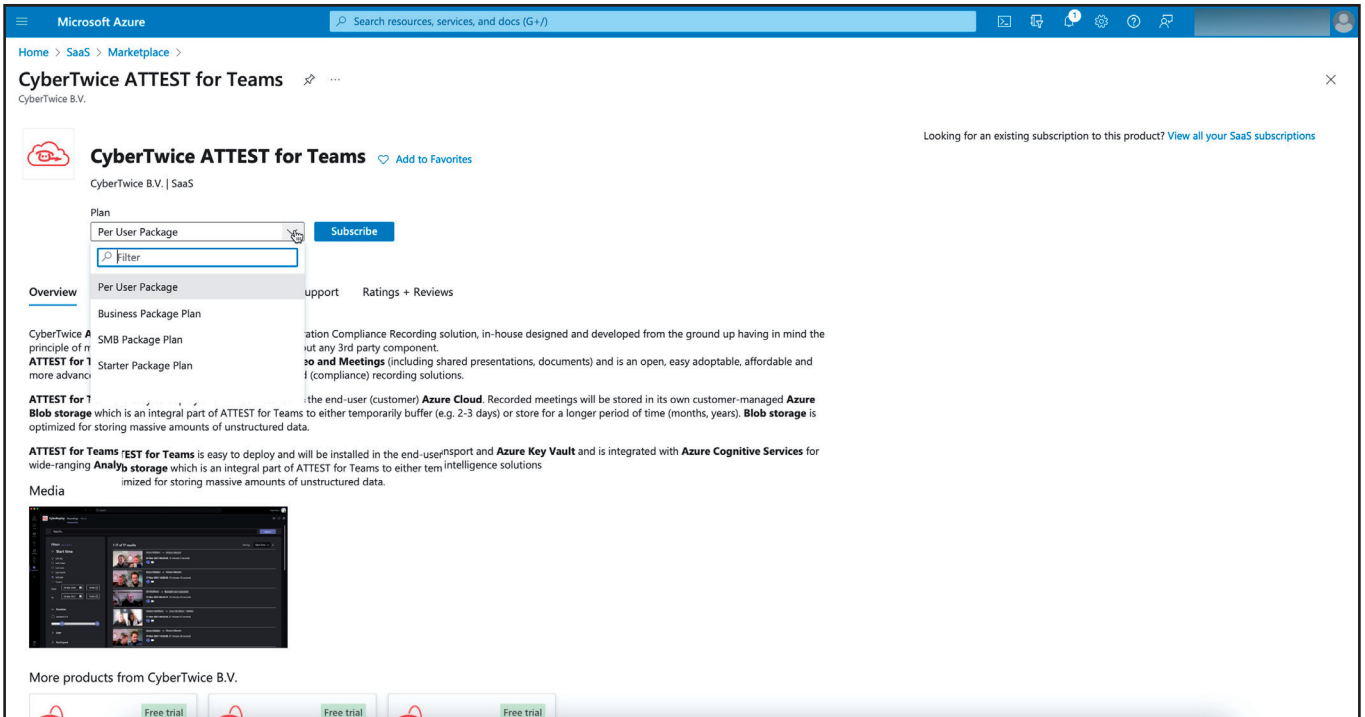
The screenshot shows the Microsoft Azure Marketplace interface. The search bar contains 'cybertwice'. The results show one product: 'CyberTwice ATTEST for Teams' by CyberTwice B.V. The product is categorized as SaaS and is a compliance collaboration recording solution for Microsoft Teams. The interface includes navigation options like 'Get Started', 'Service Providers', 'Management', 'Private Marketplace', 'Private Offer Management', 'My Marketplace', 'Favorites', 'Recently created', 'Private products', and 'Categories'. The 'Categories' list includes Compute (2514), IT & Management Tools (2215), Analytics (1601), Security (1582), Developer Tools (1474), Web (1365), DevOps (888), AI + Machine Learning (846), and Databases (802). A 'Check eligibility' button is visible in the top right corner.

## Microsoft Azure - SaaS Marketplace - Search

- Search for 'cybertwice'
- Select 'CyberTwice ATTEST for Teams'

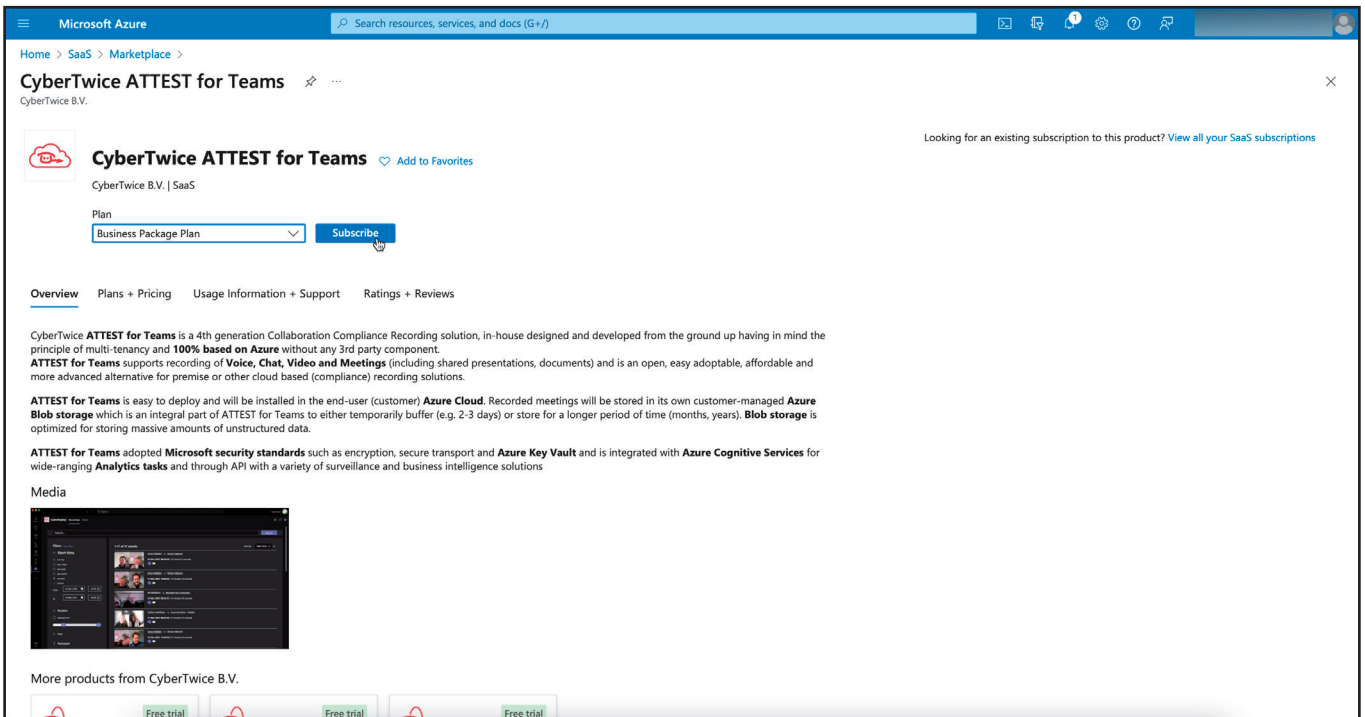
The screenshot shows the product page for 'CyberTwice ATTEST for Teams' in the Microsoft Azure Marketplace. The product is by CyberTwice B.V. and is categorized as SaaS. The 'Plan' section shows 'Per User Package' with a 'Subscribe' button. The page includes tabs for 'Overview', 'Plans + Pricing', 'Usage Information + Support', and 'Ratings + Reviews'. The 'Overview' tab is selected, showing a description of the product as a 4th generation Collaboration Compliance Recording solution, in-house designed and developed from the ground up having in mind the principle of multi-tenancy and 100% based on Azure without any 3rd party component. It supports recording of Voice, Chat, Video and Meetings (including shared presentations, documents) and is an open, easy adoptable, affordable and more advanced alternative for premise or other cloud based (compliance) recording solutions. The product is easy to deploy and will be installed in the end-user (customer) Azure Cloud. Recorded meetings will be stored in its own customer-managed Azure Blob storage which is an integral part of ATTEST for Teams to either temporarily buffer (e.g. 2-3 days) or store for a longer period of time (months, years). Blob storage is optimized for storing massive amounts of unstructured data. The product adopted Microsoft security standards such as encryption, secure transport and Azure Key Vault and is integrated with Azure Cognitive Services for wide-ranging Analytics tasks and through API with a variety of surveillance and business intelligence solutions. A 'Media' section shows a screenshot of the product interface. At the bottom, there are three 'Free trial' buttons for other products from CyberTwice B.V.

## Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams



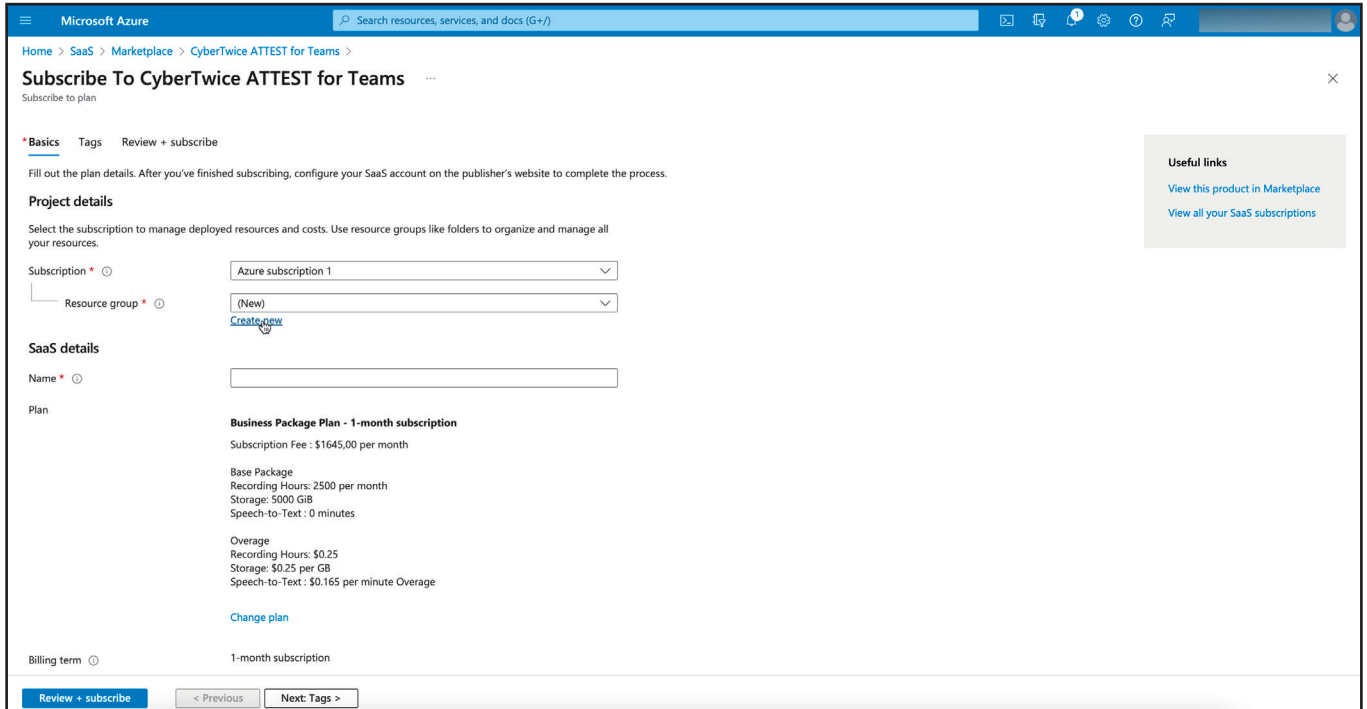
Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams

- Choose the desired plan (in this example the 'Business Package Plan')



Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams

- Click on 'Subscribe' to start the purchasing procedure -> You'll be redirected to a new screen

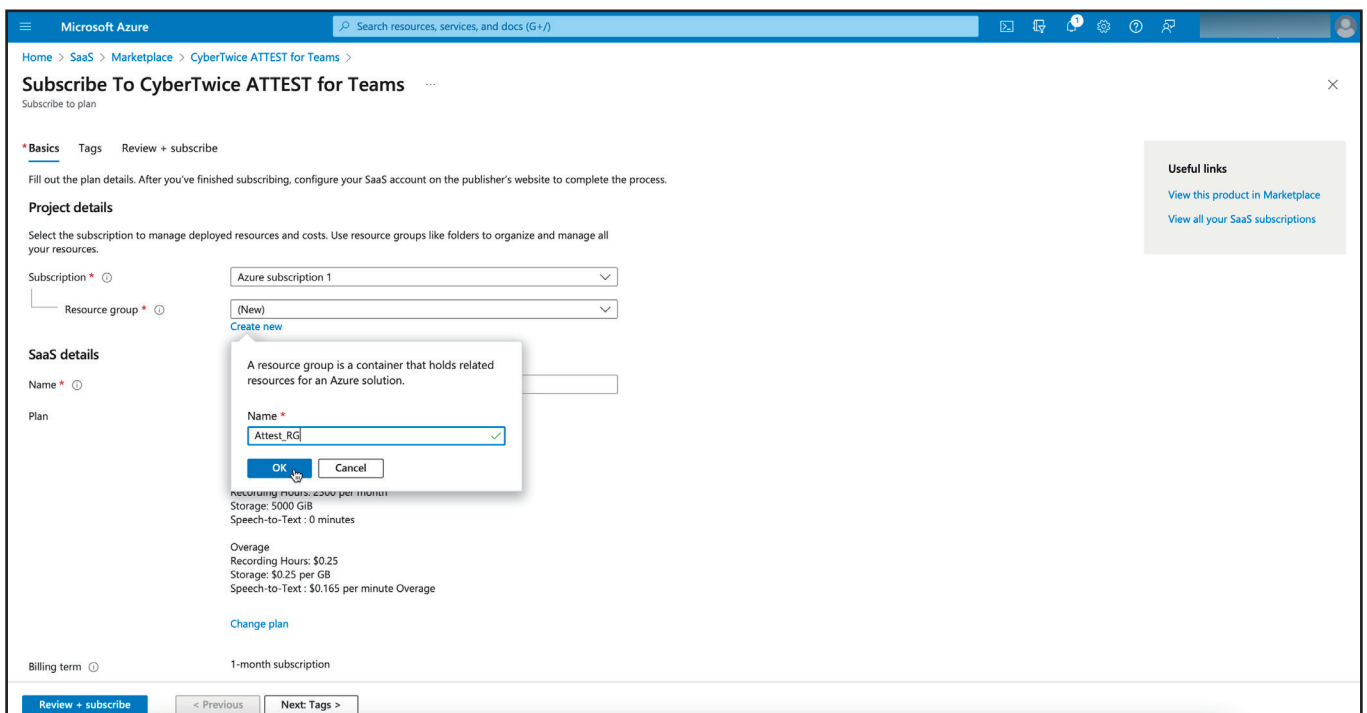


Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams

CyberTwice ATTEST for Teams needs to be placed in a Microsoft resource group\*.

- Click on 'Create new' to create a new resource group (in this example) or select an existing resource group

\* [Manage resource groups - Azure portal - Azure Resource Manager | Microsoft Learn](#)



Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams

- Name the new resource group

Microsoft Azure

Home > SaaS > Marketplace > CyberTwice ATTEST for Teams >

### Subscribe To CyberTwice ATTEST for Teams

Subscribe to plan

**Basics** Tags Review + subscribe

Fill out the plan details. After you've finished subscribing, configure your SaaS account on the publisher's website to complete the process.

**Project details**

Select the subscription to manage deployed resources and costs. Use resource groups like folders to organize and manage all your resources.

Subscription \*

Resource group \*  [Create new](#)

Resource group location \*

**SaaS details**

Name \*

Plan

**Business Package Plan - 1-month subscription**

Subscription Fee : \$1645.00 per month

Base Package

Recording Hours: 2500 per month  
Storage: 5000 GiB  
Speech-to-Text : 0 minutes

Overage

Recording Hours: \$0.25  
Storage: \$0.25 per GB  
Speech-to-Text : \$0.165 per minute Overage

[Change plan](#)

[Review + subscribe](#) < Previous Next: Tags >

**Useful links**

[View this product in Marketplace](#)  
[View all your SaaS subscriptions](#)

## Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams

- Select the desired resource group location (in this example 'West Europe')

Microsoft Azure

Home > SaaS > Marketplace > CyberTwice ATTEST for Teams >

### Subscribe To CyberTwice ATTEST for Teams

Subscribe to plan

**Basics** Tags Review + subscribe

Fill out the plan details. After you've finished subscribing, configure your SaaS account on the publisher's website to complete the process.

**Project details**

Select the subscription to manage deployed resources and costs. Use resource groups like folders to organize and manage all your resources.

Subscription \*

Resource group \*  [Create new](#)

Resource group location \*

**SaaS details**

Name \*

Plan

**Business Package Plan - 1-month subscription**

Subscription Fee : \$1645.00 per month

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Recording Hours: 2500 per month  
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Overage

Recording Hours: \$0.25  
Storage: \$0.25 per GB  
Speech-to-Text : \$0.165 per minute Overage

[Change plan](#)

[Review + subscribe](#) < Previous Next: Tags >

**Useful links**

[View this product in Marketplace](#)  
[View all your SaaS subscriptions](#)

## Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams

- Name the SaaS subscription (in this example Attest) and scroll down to the bottom of the page

Microsoft Azure

Home > SaaS > Marketplace > CyberTwice ATTEST for Teams >

## Subscribe To CyberTwice ATTEST for Teams

Subscribe to plan

Plan

**Business Package Plan - 1-month subscription**

Subscription Fee : \$1645,00 per month

Base Package

- Recording Hours: 2500 per month
- Storage: 5000 GiB
- Speech-to-Text : 0 minutes

Overage

- Recording Hours: \$0.25
- Storage: \$0.25 per GB
- Speech-to-Text : \$0.165 per minute Overage

[Change plan](#)

Billing term ⓘ 1-month subscription

Price/payment frequency ⓘ €1,539.181/month

Includes:

- Recording Minutes: 150,000

Plus:

- Speech to Text: €0.15439 per minute
- Recording Minutes: €0.00389 per minute
- Storage: €0.23392 per gib

Subtotal ⓘ €1,539.181 for 1 month

Recurring billing ⓘ  On  Off

[Review + subscribe](#) < Previous Next: Tags >

Useful links

- [View this product in Marketplace](#)
- [View all your SaaS subscriptions](#)

### Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams

- Enable 'Recurring billing'

Microsoft Azure

Home > SaaS > Marketplace > CyberTwice ATTEST for Teams >

## Subscribe To CyberTwice ATTEST for Teams

Subscribe to plan

\* Basics Tags [Review + subscribe](#)

**Product + plan details**

CyberTwice ATTEST for Teams - Business Package Plan  
by CyberTwice B.V.

[Terms of use](#) | [privacy policy](#)

**Terms of use**

By clicking "Subscribe" and completing the purchase with the provider, I (a) agree to the legal terms and privacy statements associated with each Marketplace offering above, (b) authorize Microsoft to charge or bill my current payment method for the fees associated with my use of the offerings, including applicable taxes, with the same billing frequency as my Azure subscription, until I discontinue use of the offerings, (c) agree that Microsoft may share my contact information and transaction details (including usage volume associated with the offering) with the sellers of the offerings so that they can

**Basics**

Subscription	Azure subscription 1
Resource Group	Attest_RG
Name	Attest
Plan	Business Package Plan
Billing term	1-month subscription
Price/payment frequency	€1,539.181/month
	Includes:
	Recording Minutes: 150,000
	Plus:
	Speech to Text: €0.15439 per minute
	Recording Minutes: €0.00389 per minute
	Storage: €0.23392 per gib

After subscribing, remember to configure your SaaS account on the publisher's website.

[Subscribe](#) < Previous: Tags Next >

Useful links

- [View this product in Marketplace](#)
- [View all your SaaS subscriptions](#)

### Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams

- Click on 'Subscribe' to start the subscription procedure

Microsoft Azure

Home > SaaS > Marketplace > CyberTwice ATTEST for Teams > Subscribe To CyberTwice ATTEST for Teams >

### Subscription progress

\*\*\* Your SaaS subscription is in progress

SaaS resource name: Attest  
 Purchase start time: Wednesday, March 29, 2023, 10:27:29 AM  
 Offer & plan details: CyberTwice ATTEST for Teams - Business Package Plan - 1-month subscription [Private](#)

Next steps (available once subscribed)

#### Configure SaaS account

To complete the purchase, configure your SaaS account on the publisher's website.

[Configure account now](#)

**Important to know**

Billing will start after your account is configured on the publisher's website.

If no action is taken within 30 days, this SaaS subscription will be automatically deleted.

Your SaaS subscription will appear on the [SaaS](#) page in the Azure portal. To access it easily, save it to your favorite services or pin it to the dashboard.

**Useful links**

- [View your SaaS subscription](#)
- [View all your SaaS subscriptions](#)
- [View this product in Marketplace](#)

Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams - subscription in progress

Microsoft Azure

Home > SaaS > Marketplace > CyberTwice ATTEST for Teams > Subscribe To CyberTwice ATTEST for Teams >

### Subscription progress

Thank you for your order. Configure the SaaS service to complete the purchase

SaaS resource name: Attest  
 Purchase start time: Wednesday, March 29, 2023, 10:27:29 AM  
 Offer & plan details: CyberTwice ATTEST for Teams - Business Package Plan - 1-month subscription

Next steps

#### Configure SaaS account

To complete the purchase, configure your SaaS account on the publisher's website. We've sent you an email confirmation with instructions on configuring this SaaS account.

[Configure account now](#)

**Important to know**

Billing will start after your account is configured on the publisher's website.

If no action is taken within 30 days, this SaaS subscription will be automatically deleted.

Your SaaS subscription will appear on the [SaaS](#) page in the Azure portal. To access it easily, save it to your favorite services or pin it to the dashboard.

**Useful links**

- [View your SaaS subscription](#)
- [View all your SaaS subscriptions](#)
- [View this product in Marketplace](#)

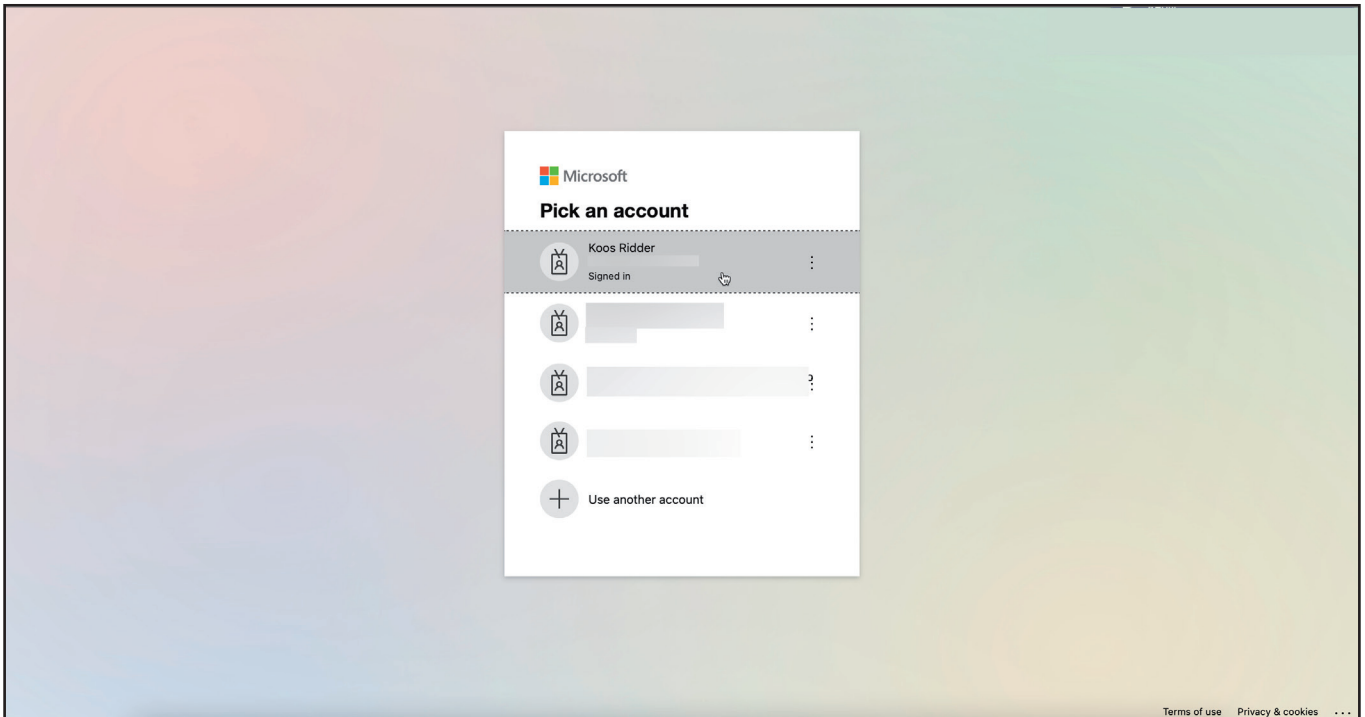
Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams

- Click on 'Configure account now' to configure CyberTwice ATTEST for Teams

You'll be asked to pick an account to use the configuration with.

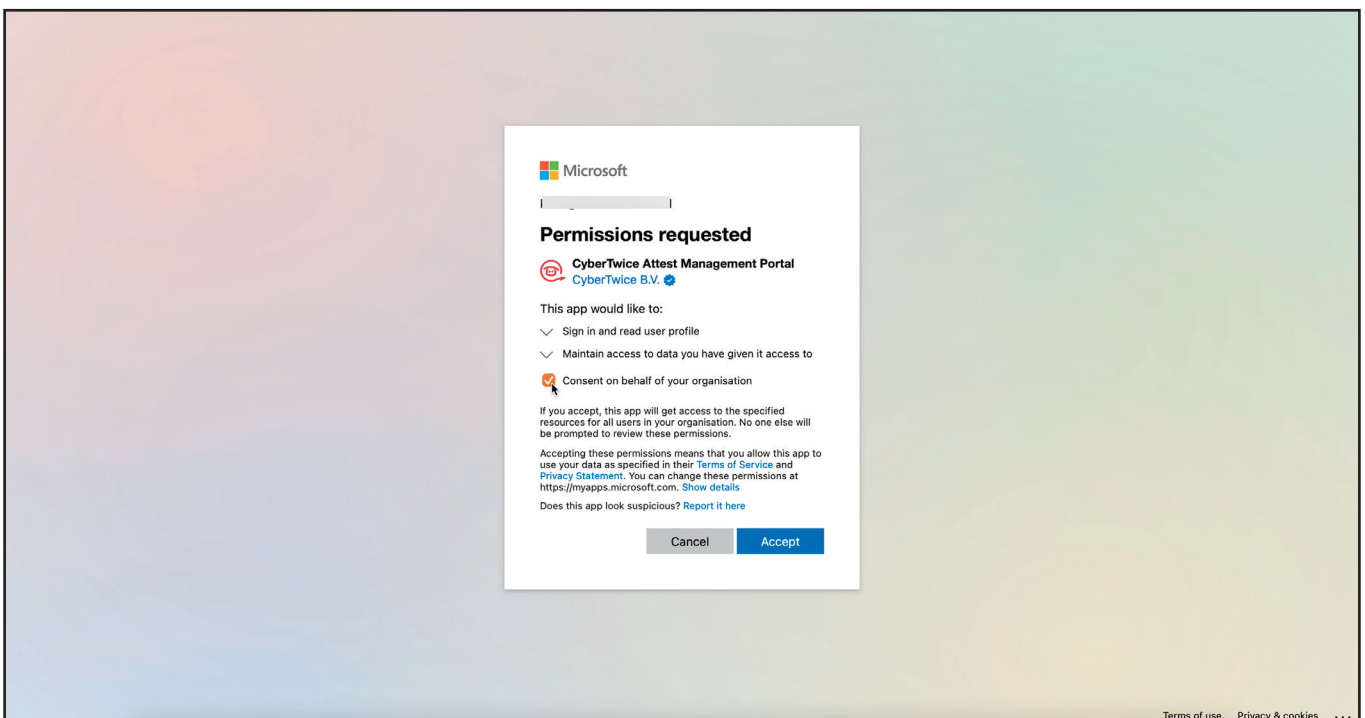
**Note:**

Make sure to select an Administrator account (preferably the same account used to login into Microsoft Azure).



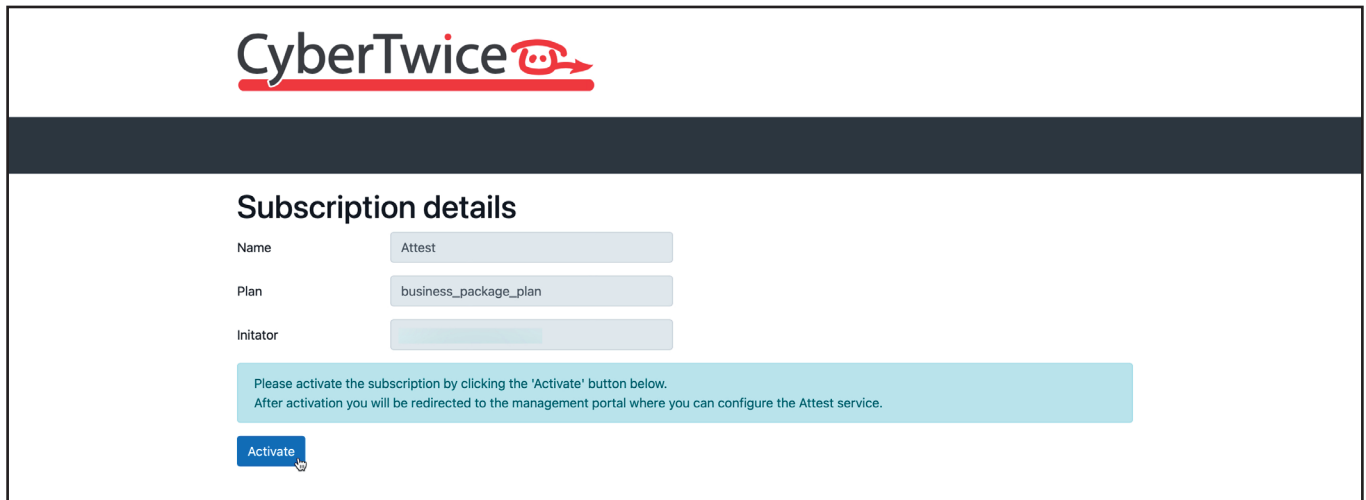
Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams

- Select a Microsoft Admin account to use



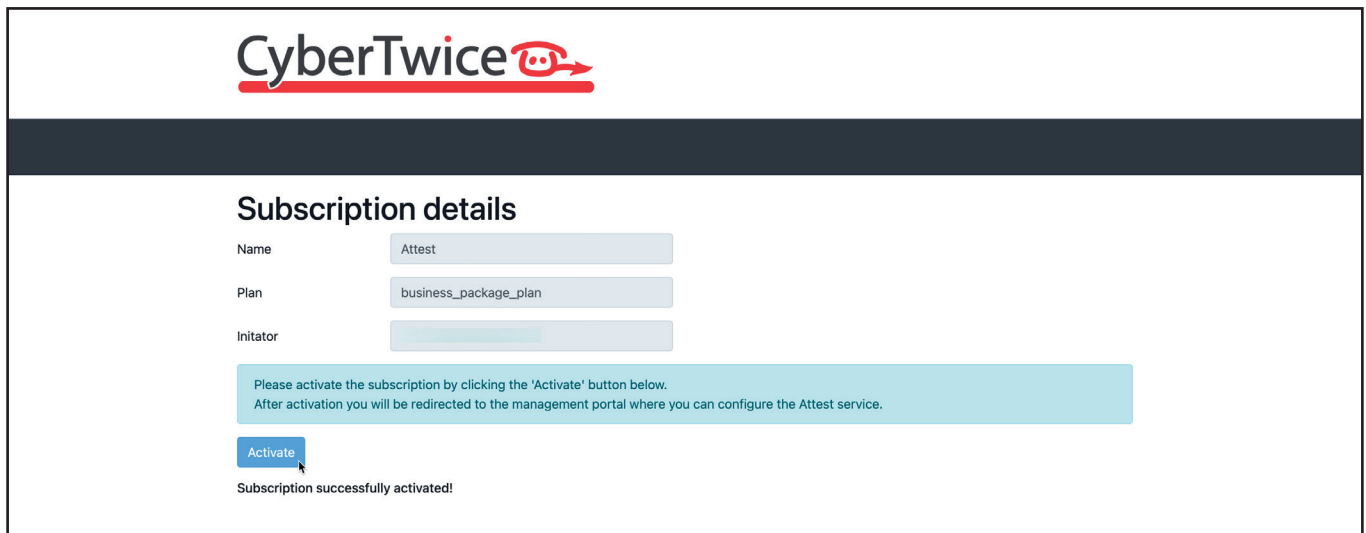
Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams - Permission request

- Select the 'Consent on behalf of your organisation' to accept for your organisation
- Click on 'Accept' to allow the CyberTwice ATTEST Management Portal to sign in using your Microsoft credentials



*Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams - Activate subscription*

- Click on 'Activate' to activate CyberTwice ATTEST for Teams



*Microsoft Azure - SaaS Marketplace CyberTwice ATTEST for Teams - Activated successfully*

After successful activation, the purchase of CyberTwice ATTEST for Teams is finished. The following steps will guide you through the initial configuration of ATTEST. After this configuration, ATTEST will record and store the Teams calls for the configured users.

# C Step 2: Configuration of ATTEST

Configuration

The screenshot shows the CyberTwice ATTEST Management Portal Dashboard. The user is logged in as Koos Ridder. The dashboard has a sidebar with 'TENANT' and 'Subscription' menus. The main content area is titled 'Dashboard' and has tabs for 'Overview', 'Usage', and 'Consent'. The 'Calls per user' chart is empty, and the 'Call volume' chart shows a grid for the week of Thursday to Wednesday. A dropdown menu is set to 'Last week'.

ATTEST Management Portal

The Dashboard menu shows information about recordings. This is still empty as there are no recordings made.

- Navigate to the 'Consent' submenu to be able to provide consent to CyberTwice ATTEST so it is able to record calls

The screenshot shows the CyberTwice ATTEST Management Portal Dashboard with the 'Consent' submenu selected. A warning message states 'Admin consent requires attention'. Below the message, there is a 'Provide admin consent' button.

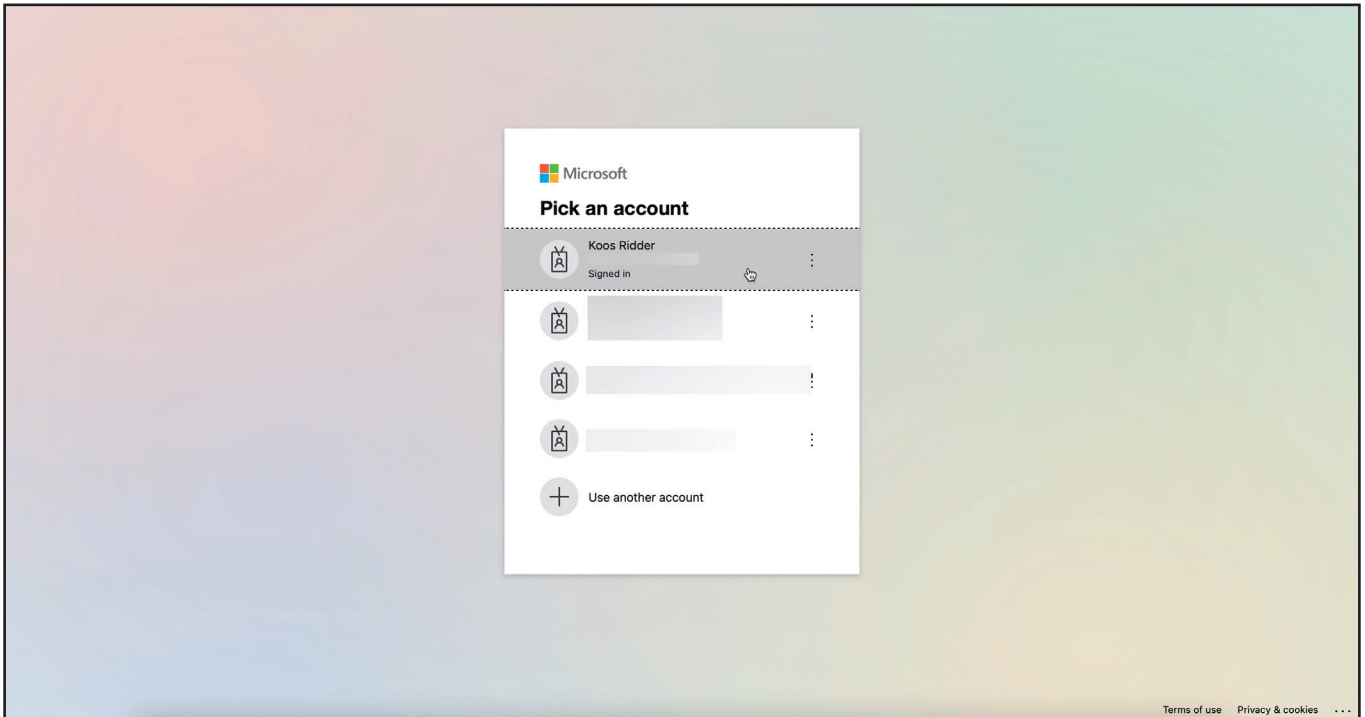
ATTEST Management Portal - Provide Admin Consent

- Click on 'Provide admin consent'

You'll be asked to pick an account to use for the configuration

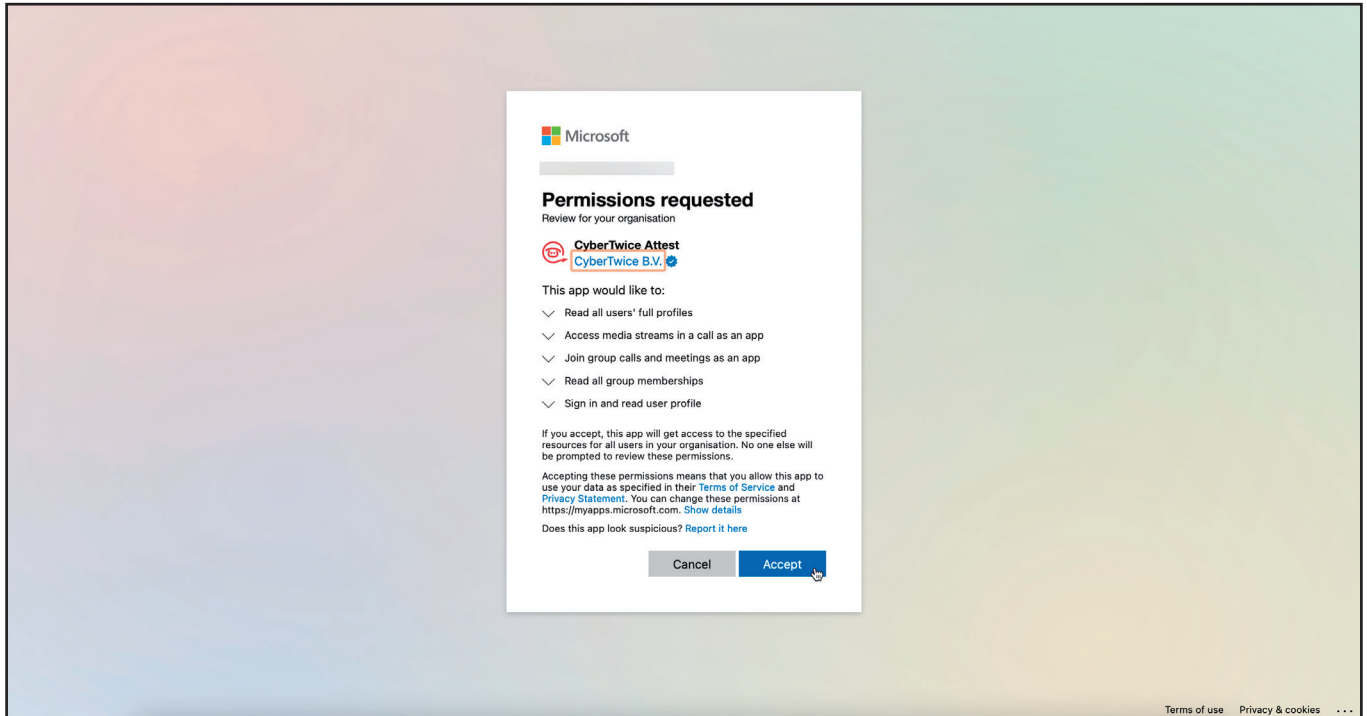
*Note:*

*Make sure to select an Administrator account (preferably the same account used to login into Microsoft Azure).*



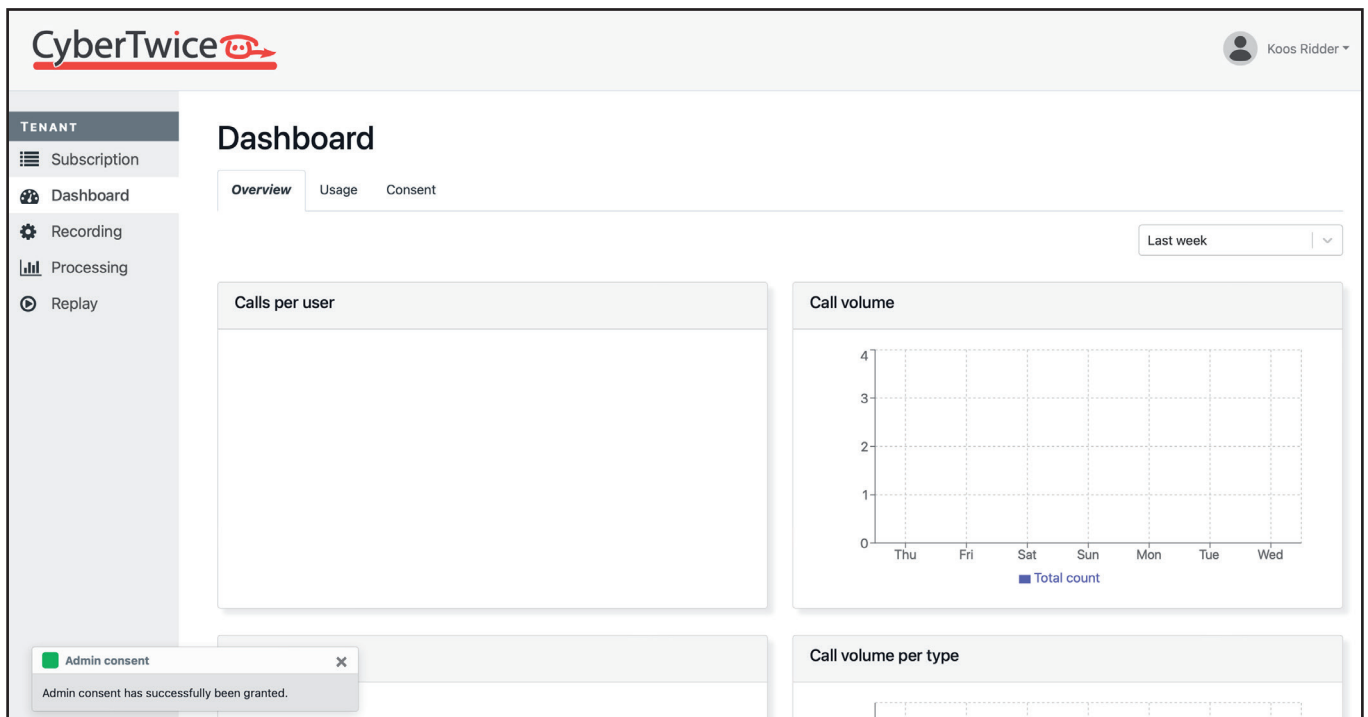
ATTEST Management Portal - Provide Admin Consent

- Select the Microsoft Admin account to use



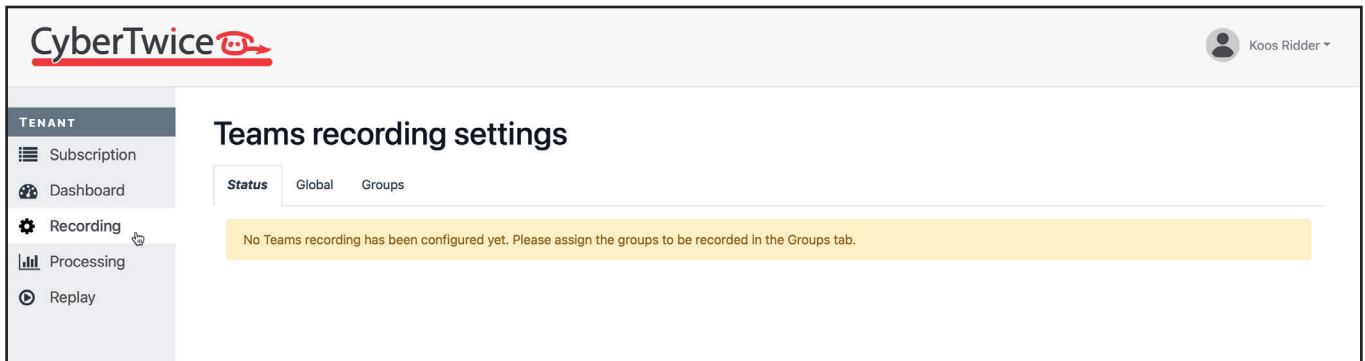
### ATTEST Management Portal - Provide Admin Consent

- Click on 'Accept' to allow CyberTwice ATTEST the permissions needed to be able to record calls for your tenant



### ATTEST Management Portal

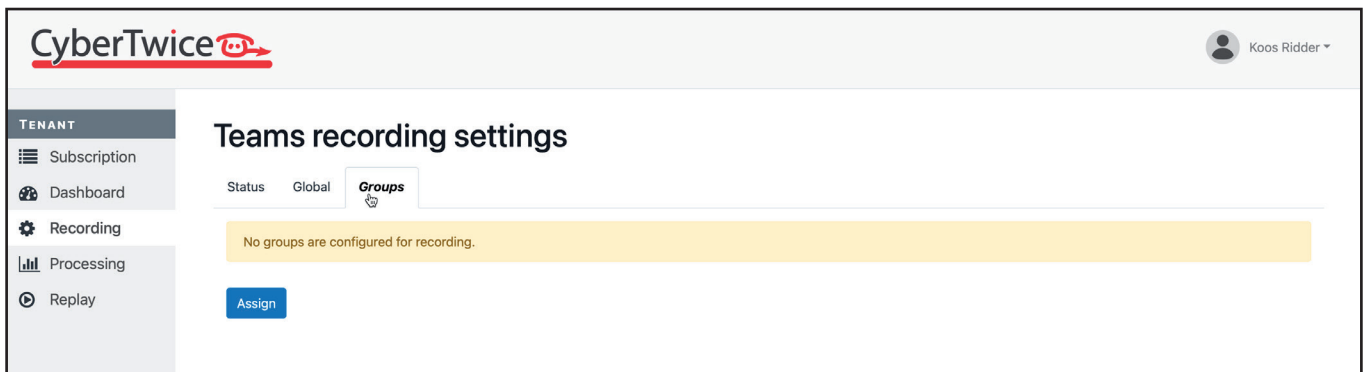
After consent has been given to CyberTwice ATTEST, all menus in the CyberTwice ATTEST Management Portal are visible.



### ATTEST Management Portal

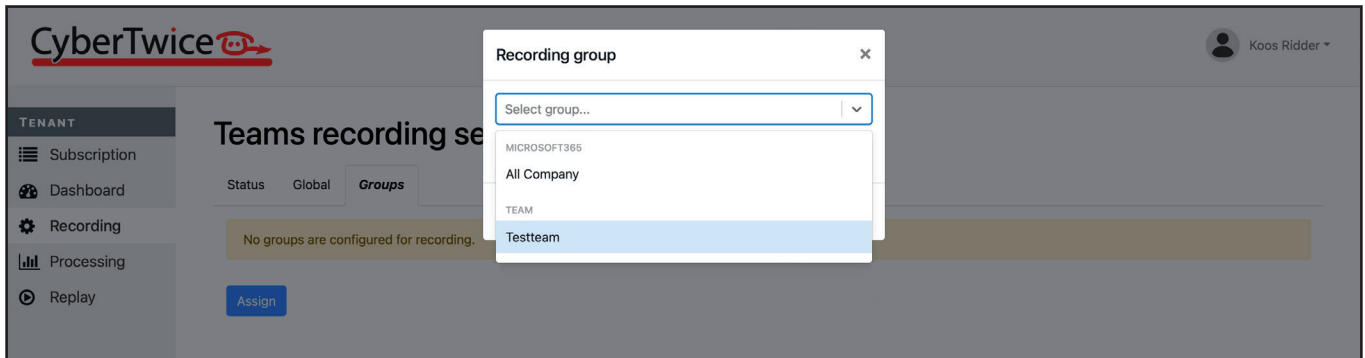
The configuration of users that need to be recorded is done via Microsoft groups. You can use Microsoft Azure groups, M365 groups or Teams groups.

- Navigate to the 'Recording' menu to define the users to record



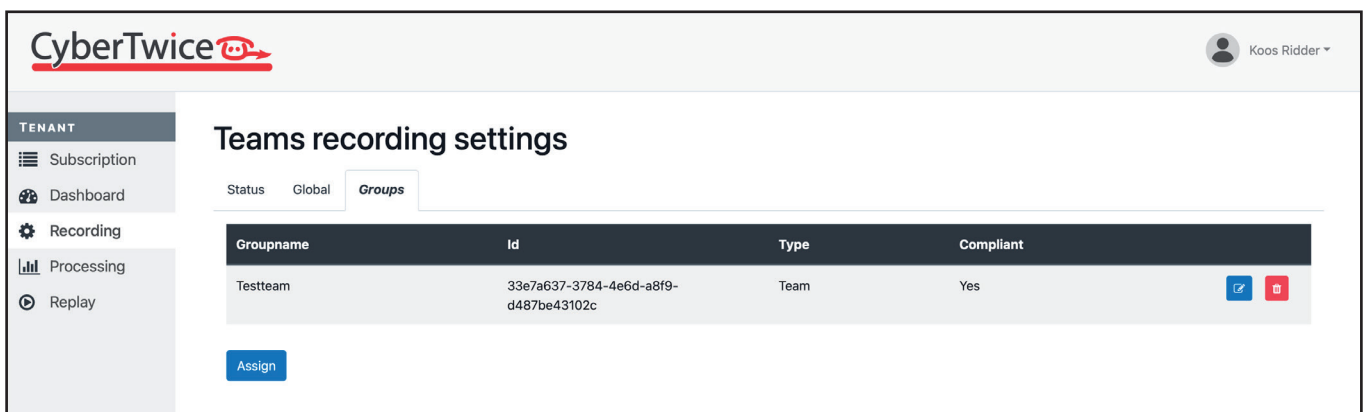
### ATTEST Management Portal

- Navigate to the 'Groups' submenu
- Click on 'Assign' to select a group for recording



ATTEST Management Portal

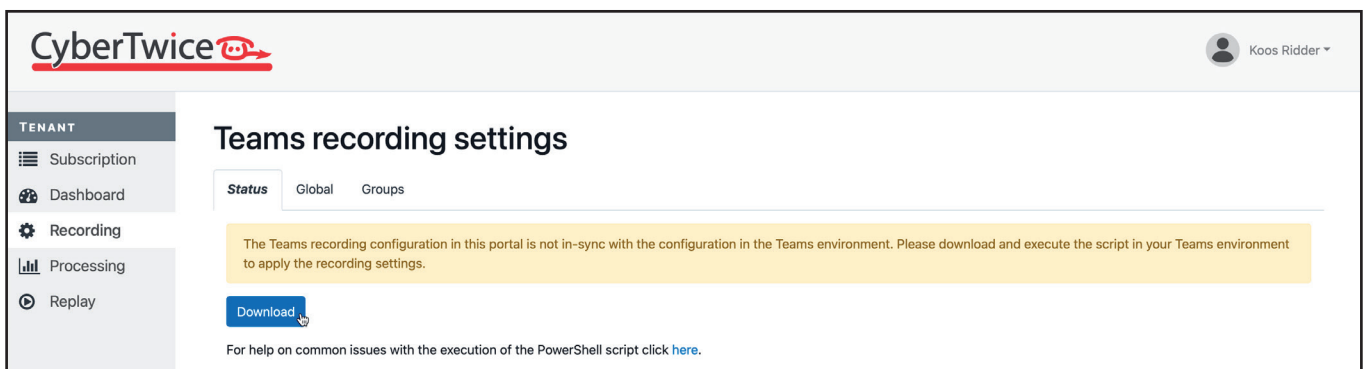
- Select the group that contains users that need to be recorded. You can also search the required group by typing the name in the 'Select group' bar



ATTEST Management Portal

Once selected, the group is displayed (in this example the group is called 'Testteam')

- Navigate to the 'Status' submenu



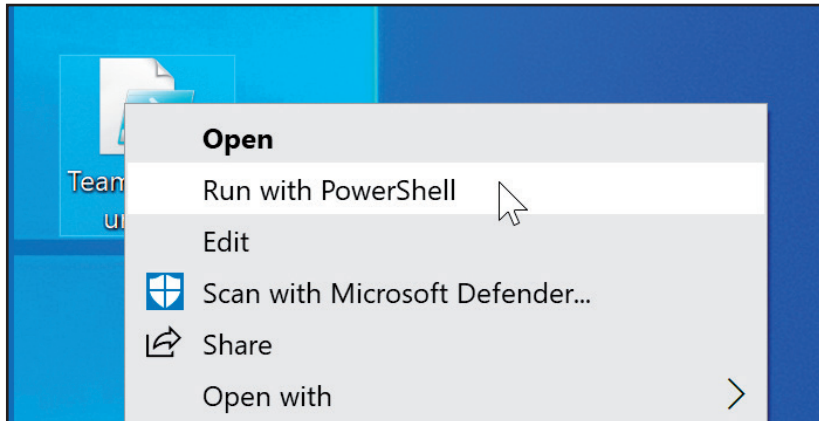
ATTEST Management Portal

The configuration of the group within CyberTwice ATTEST is now done. However, Microsoft needs to know for which users it needs to record the calls.

CyberTwice ATTEST automatically created a PowerShell script to configure the right settings for Microsoft Azure.

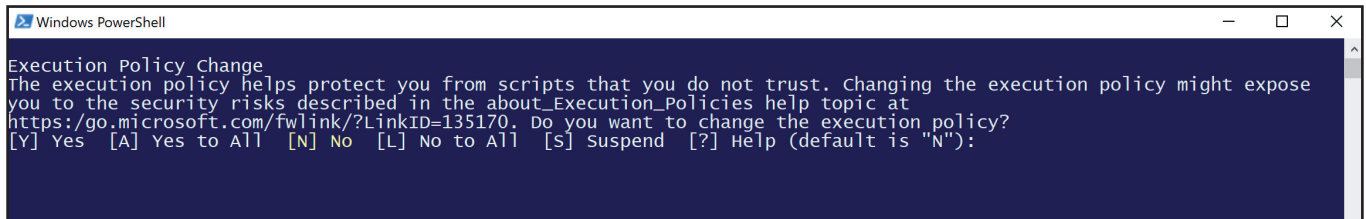
Download the script, run it in Microsoft PowerShell to configure the recording.

- Click on 'Download' to start downloading the PowerShell script



*Teams Recording Configuration PowerShell script*

- Right Click on the downloaded Teams Recording Configuration Powershell script
- Choose 'Run with PowerShell'



```

Windows PowerShell
Execution Policy Change
The execution policy helps protect you from scripts that you do not trust. Changing the execution policy might expose
you to the security risks described in the about_Execution_Policies help topic at
https://go.microsoft.com/fwlink/?LinkID=135170. Do you want to change the execution policy?
[Y] Yes [A] Yes to All [N] No [L] No to All [S] Suspend [?] Help (default is "N"):
  
```

*PowerShell running Teams Recording Configuration script*

PowerShell will most probably inform you about the execution policy. It may be enough just to indicate that you would like to run the script anyway, but sometimes you will need to allow to run the script explicitly.

- Click on '[A] Yes to All' to run the PowerShell script



```

Windows PowerShell
Execution Policy Change
The execution policy helps protect you from scripts that you do not trust. Changing the execution policy might expose
you to the security risks described in the about_Execution_Policies help topic at
https://go.microsoft.com/fwlink/?LinkID=135170. Do you want to change the execution policy?
[Y] Yes [A] Yes to All [N] No [L] No to All [S] Suspend [?] Help (default is "N"): a

CyberTwice

Script for assigning recording policies to user groups.

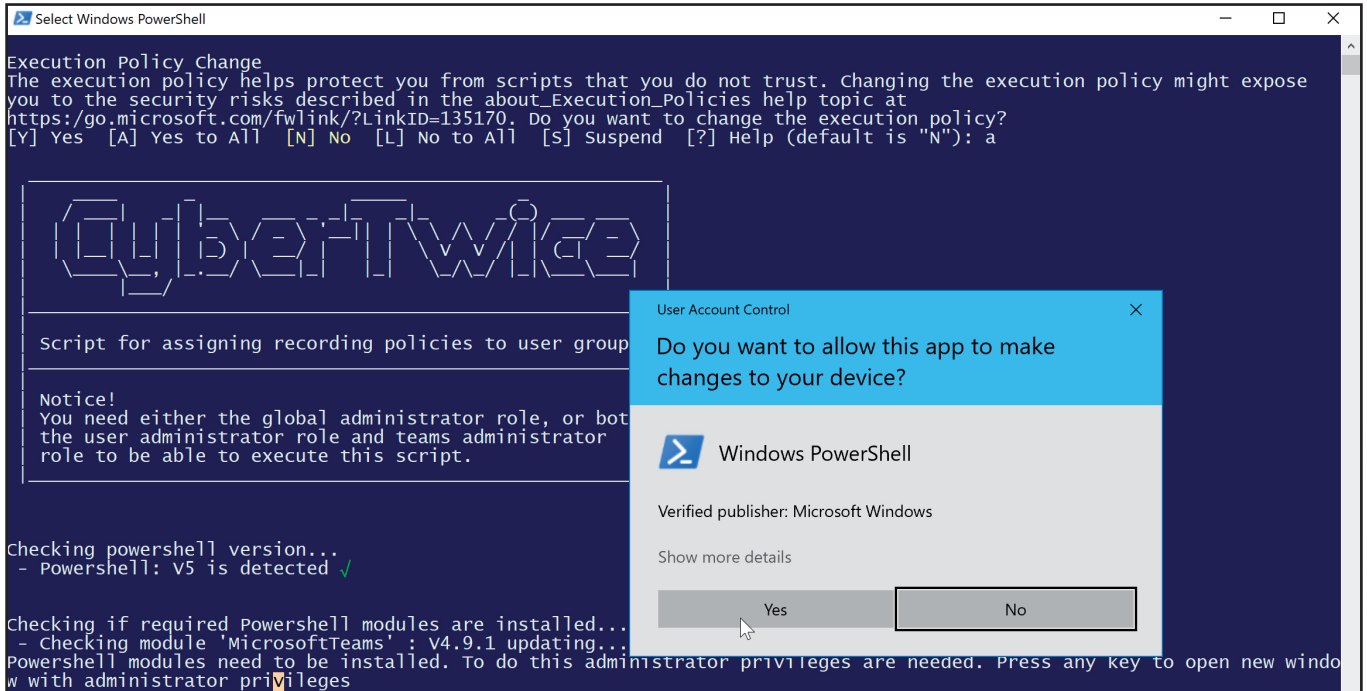
Notice!
You need either the global administrator role, or both
the user administrator role and teams administrator
role to be able to execute this script.

Checking powershell version...
- Powershell: v5 is detected ✓

Checking if required Powershell modules are installed...
- Checking module 'MicrosoftTeams' : v4.9.1 updating... (this can take a while)
Powershell modules need to be installed. To do this administrator privileges are needed. Press any key to open new window with administrator privileges
  
```

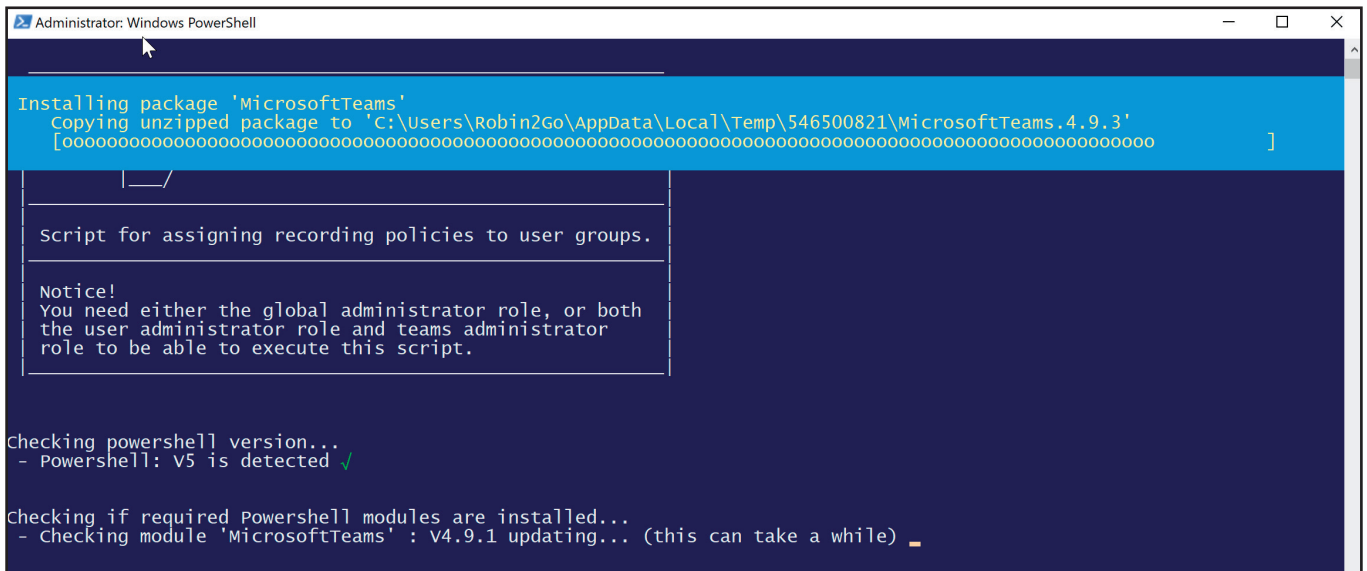
*PowerShell running Teams Recording Configuration script*

- When PowerShell indicates that PowerShell modules need to be installed, press -any key- to open PowerShell with administrator privileges so that the needed modules can be installed



PowerShell running Teams Recording Configuration script

- Click on 'Yes' to start open PowerShell with administrator privileges



PowerShell running Teams Recording Configuration script

The screenshot shows a Windows PowerShell window running a script. The terminal output includes a notice about administrative privileges, version checks for PowerShell (V5) and various Microsoft Graph modules, and a connection attempt to Microsoft Teams. A Microsoft account selection dialog is overlaid on the terminal, showing a list of accounts with a cursor over the first one. A 'Back' button is visible at the bottom of the dialog.

```
Administrator: Windows PowerShell

Script for assigning recording policies

Notice!
You need either the global administrator
the user administrator role and teams ad
role to be able to execute this script.

Checking powershell version...
- Powershell: V5 is detected ✓

Checking if required Powershell modules are
- Checking module 'MicrosoftTeams' : V4.9.2
- Checking module 'Microsoft.Graph.Authenti
- Checking module 'Microsoft.Graph.Groups'
- Checking module 'Microsoft.Graph.Identity
✓
- Checking if all required Microsoft Graph

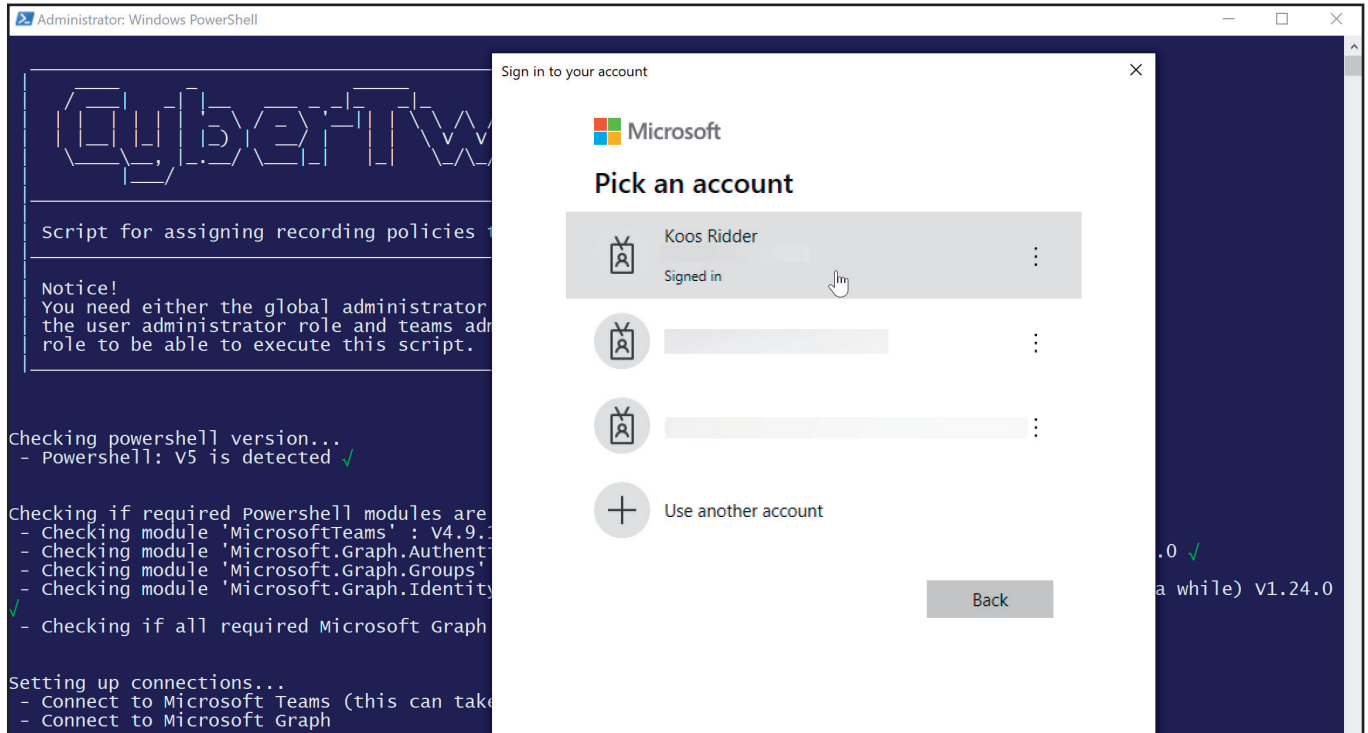
Setting up connections...
- Connect to Microsoft Teams (this can take a while) v1.24.0 ✓
```

PowerShell running Teams Recording Configuration script

After installing the required PowerShell modules, it needs to connect to Microsoft Teams. You'll be asked to pick an account to log in to Teams with.

**Note:**

Make sure to select an Administrator account (preferably the same account used to login into Microsoft Azure).



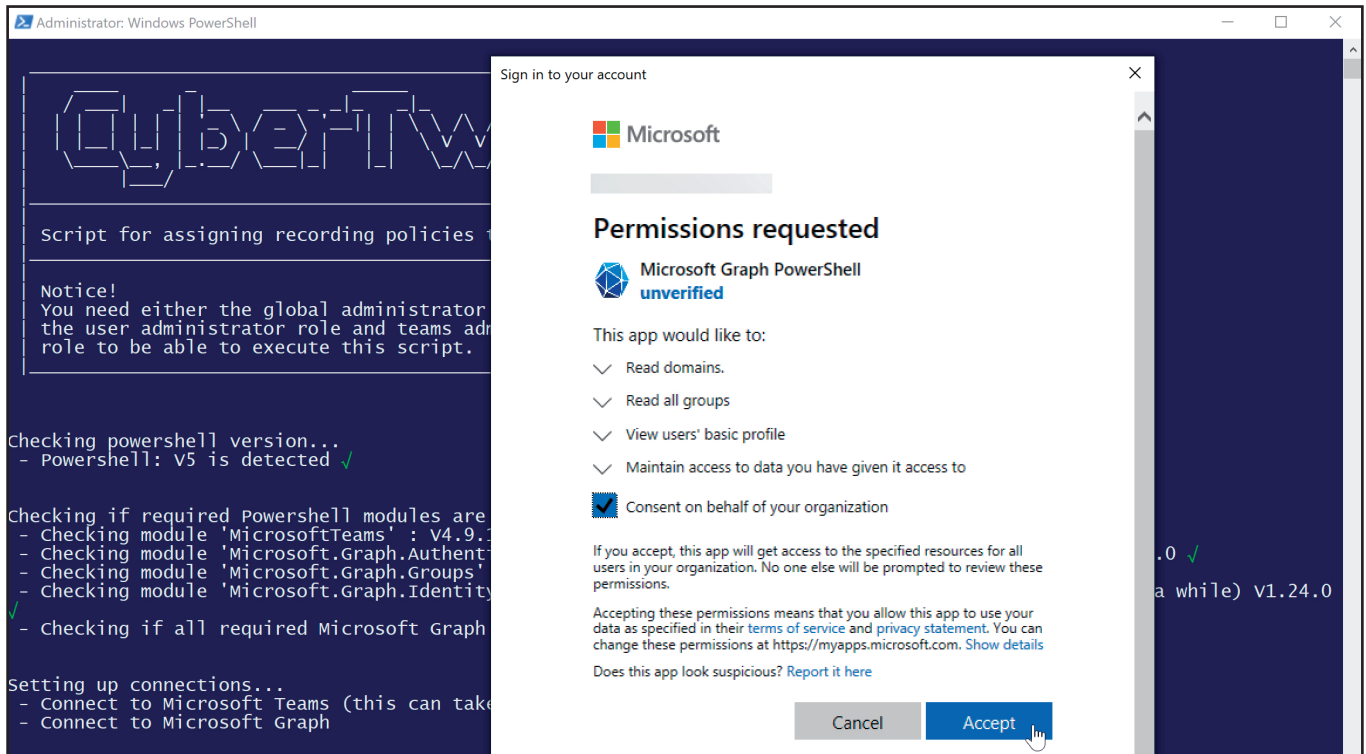
PowerShell running Teams Recording Configuration script

C

Configuration

After logging in to Microsoft Teams it needs you to log in to Microsoft Graph.

- Select the account you just logged in with



*PowerShell running Teams Recording Configuration script*

- Click on 'Accept' to grant Microsoft Graph the required permissions. Also enable 'Consent on behalf of your organization'

```

Administrator: Windows PowerShell
* Group ID = 33e7a637-3784-4e6d-a8f9-d487be43102c
* Group name = Testteam
* Is recorded = Testteam
* Policy name = CyberTwiceCompliantRecordingPolicyP01

Reporting script Finished for configuration ID 1 ✓

Closing down connections...

ClientId           : 14d82eec-204b-4c2f-b7e8-296a70dab67e
TenantId           : e5fd226b-dfae-48e6-8a59-a3da7dd4e28d
CertificateThumbprint :
Scopes             : {Domain.Read.All, Group.Read.All, openid, profile...}
AuthType           : Delegated
AuthProviderType   : InteractiveAuthenticationProvider
CertificateName     :
Account            : koos@classicscentral.nl
AppName            : Microsoft Graph PowerShell
ContextScope       : CurrentUser
Certificate         :
PSHostVersion      : 5.1.19041.2364

Script successfully done

Recorded groups
-----
| Group Name | Recording Policy |
|-----|-----|
| Testteam | CyberTwiceCompliantRecordingPolicyP01 |

Notes:
- All users which are part of the above groups will be recorded.
- It can take up to 1 hour for the configuration is processed by Microsoft.
- Users that got added to a recorded group will be recorded (takes about 1 hour).
- Users that got removed of a recorded group will no longer be recorded (takes about 1 hour).

Press Enter to continue...:

```

PowerShell running Teams Recording Configuration script

- After the script ran successfully, press -enter- to close PowerShell

The screenshot shows the CyberTwice ATTEST Management Portal interface. The user is logged in as 'Koos Ridder'. The main heading is 'Teams recording settings'. There are two tabs: 'Global' and 'Groups'. A green notification bar at the bottom of the settings area states: 'The Teams recording configuration configured in this portal is in-sync with the configuration in the Teams environment.'

ATTEST Management Portal

The 'Recording - Status' menu in the CyberTwice ATTEST Management Portal now shows that the recording configuration in ATTEST and Microsoft Teams is in sync.

The menu 'Processing' can be used to enable transcription (speech-to-text) of recordings and set the retention time (how long the recordings should be available).

The screenshot shows the 'Processing settings' page in the CyberTwice ATTEST Management Portal. The user is logged in as 'Koos Ridder'. The left sidebar shows the 'TENANT' menu with options: Subscription, Dashboard, Recording, Processing (selected), and Replay. The main content area has two tabs: 'Transcription' (selected) and 'Retention'. Under the 'Transcription' tab, there is a section for 'Media processing' with the following settings:
 

- 'Enable transcription' is turned off (radio button).
- 'Transcription language' is set to 'Dutch (Netherlands)' in a dropdown menu.
- A 'Save' button is located at the bottom left of the settings area.

ATTEST Management Portal - Transcription

The screenshot shows the 'Processing settings' page in the CyberTwice ATTEST Management Portal. The user is logged in as 'Koos Ridder'. The left sidebar shows the 'TENANT' menu with options: Subscription, Dashboard, Recording, Processing (selected), and Replay. The main content area has two tabs: 'Transcription' and 'Retention' (selected). Under the 'Retention' tab, there is a section for 'Recording storage retention' with the following settings:
 

- 'Default retention' is set to '10 days' in a dropdown menu, which is currently open showing options: '10 days', '1 month', and '3 months'.
- A 'Save' button is located at the bottom left of the settings area.

ATTEST Management Portal - Retention

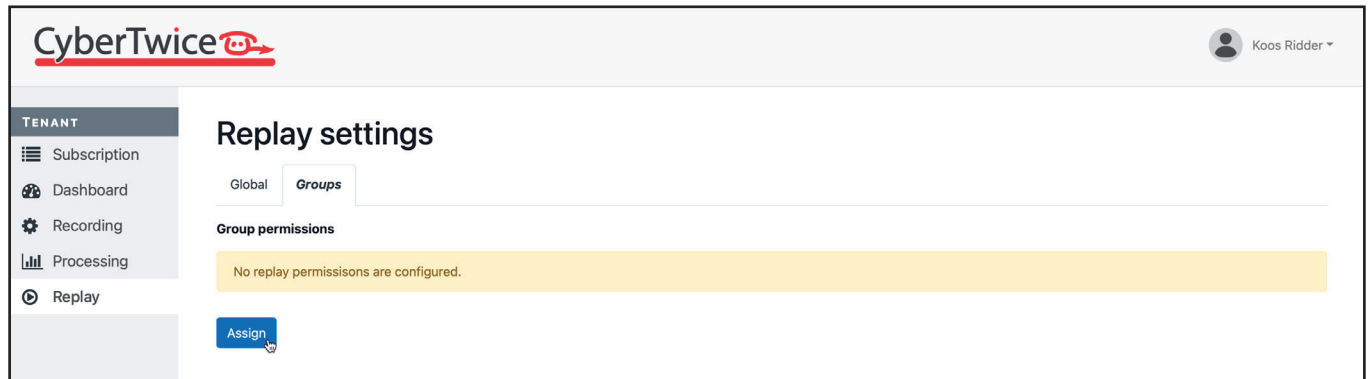
The screenshot shows the 'Replay settings' page in the CyberTwice ATTEST Management Portal. The user is logged in as 'Koos Ridder'. The left sidebar shows the 'TENANT' menu with options: Subscription, Dashboard, Recording, Processing, and Replay (selected). The main content area has two tabs: 'Global' (selected) and 'Groups'. Under the 'Global' tab, there is a section for 'Replay access' with the following settings:
 

- 'Replay access for global administrators users' is turned on (radio button).
- A 'Save' button is located at the bottom left of the settings area.

ATTEST Management Portal - Replay

By default, all calls can be searched and played back by users with 'Global Administrator' rights. This can be disabled in the 'Global' submenu.

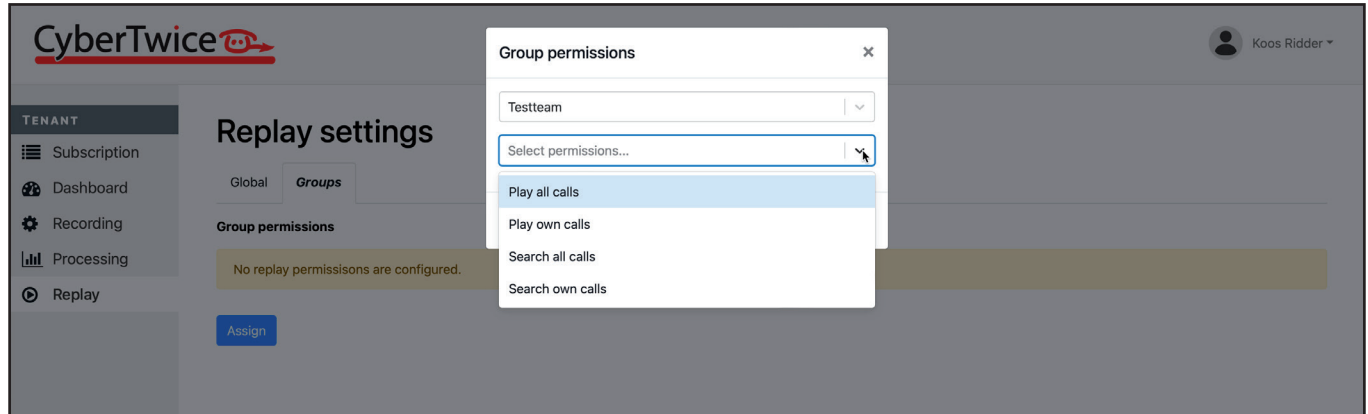
- Navigate to the 'Groups' submenu



ATTEST Management Portal - Replay - Groups

In this menu, you can assign permissions to who has access to the recorded calls. This is also group-based, so that you can assign multiple groups with different search and playback rights.

- Click on 'Assign' to assign groups and set the search and replay rights



ATTEST Management Portal - Replay - Groups

- Select the group and assign the permissions

The screenshot shows the 'Replay settings' page in the CyberTwice ATTEST Management Portal. A modal window titled 'Group permissions' is open, allowing the user to assign permissions to a group. The group 'Testteam' is selected. The permissions 'Play all calls' and 'Search all calls' are selected. The 'Add' button is highlighted, indicating the next step is to confirm the assignment.

ATTEST Management Portal - Replay - Groups

- Click on 'Add' to add the group with its permissions

The screenshot shows the 'Replay settings' page in the CyberTwice ATTEST Management Portal. The 'Group permissions' table is visible, showing the 'Testteam' group with its ID, type, and assigned permissions: 'Play all calls' and 'Search all calls'. The 'Assign' button is visible below the table.

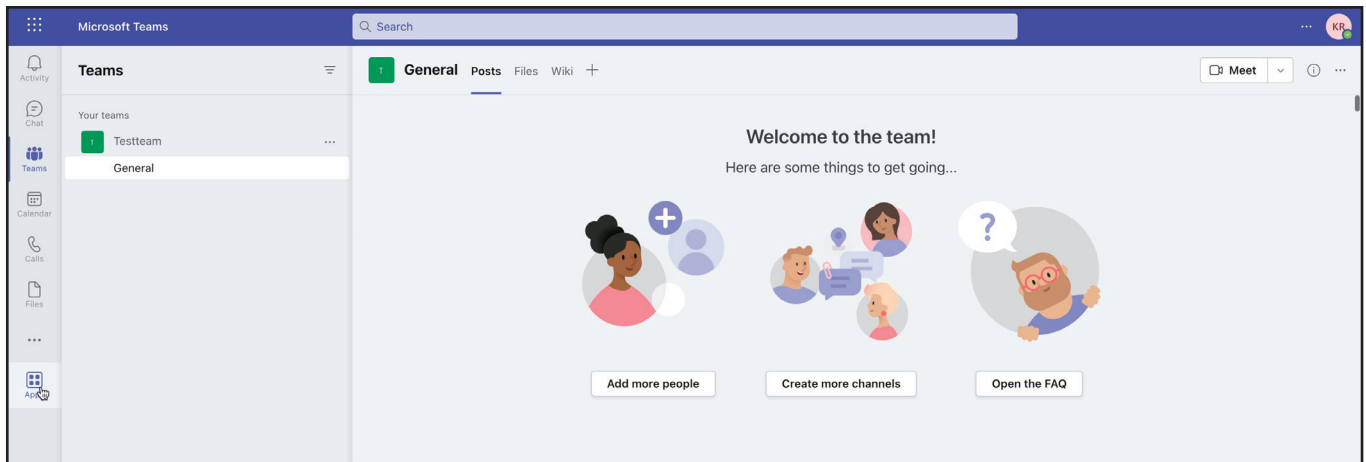
Groupname	Id	Type	Permissions
Testteam	33e7a637-3784-4e6d-a8f9-d487be43102c	Team	<ul style="list-style-type: none"> <li>Play all calls</li> <li>Search all calls</li> </ul>

ATTEST Management Portal - Replay - Groups

Configuration of CyberTwice ATTEST for Teams is now done. The last step is to add the 'ATTEST Replay app' to the Teams environment.

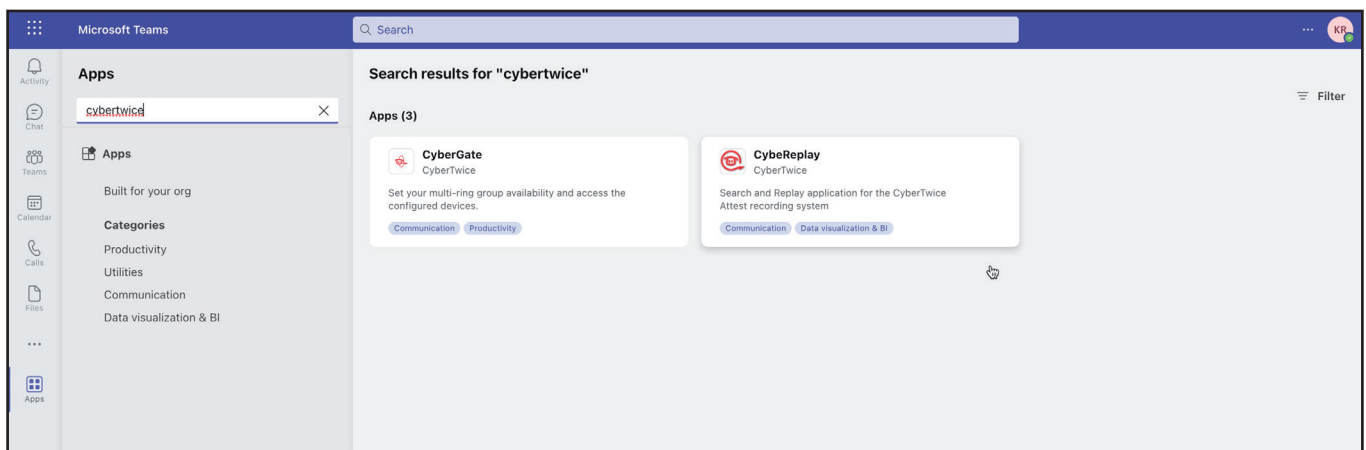
ATTEST Replay is the app that allows you to search and replay calls intelligently.

## Step 3: Setup ATTEST Replay in Microsoft Teams



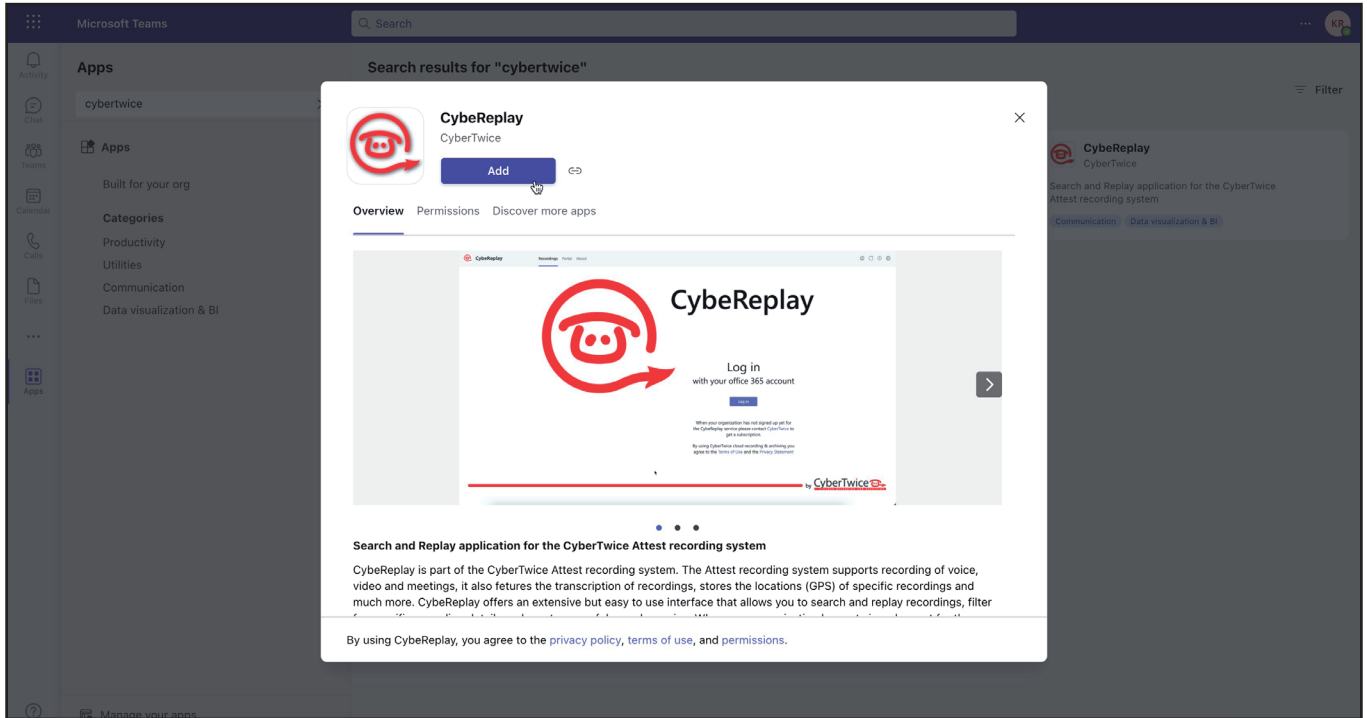
Teams - ATTEST Replay install

- Log in to Microsoft Teams and Click on 'Apps' in the sidebar to open the Teams App store



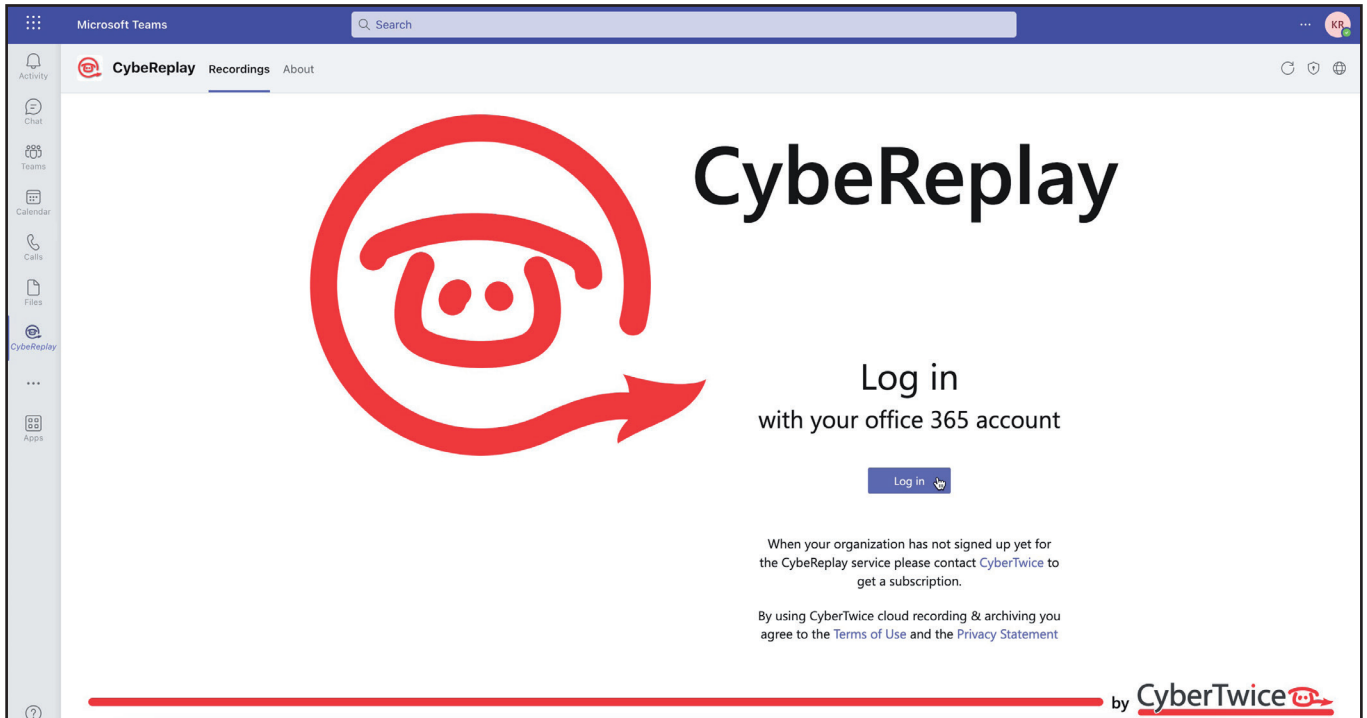
Teams - ATTEST Replay install

- Search for 'cybertwice', click on ATTEST Replay



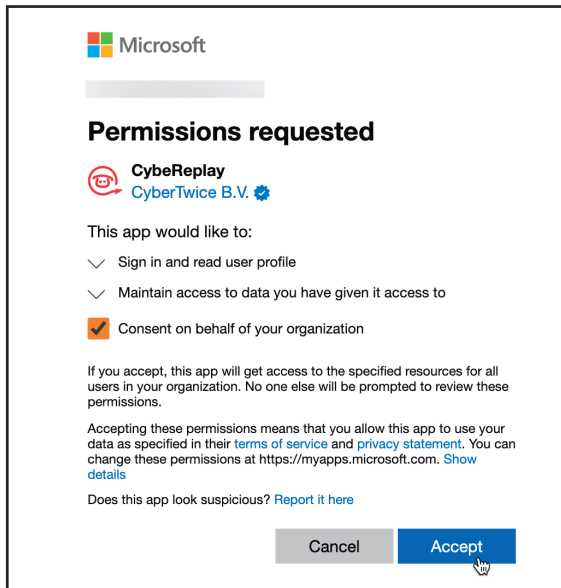
Teams - ATTEST Replay install

- Click on 'Add' to install ATTEST Replay. Company policies might prevent you from installing apps. In that case, please consult your IT department



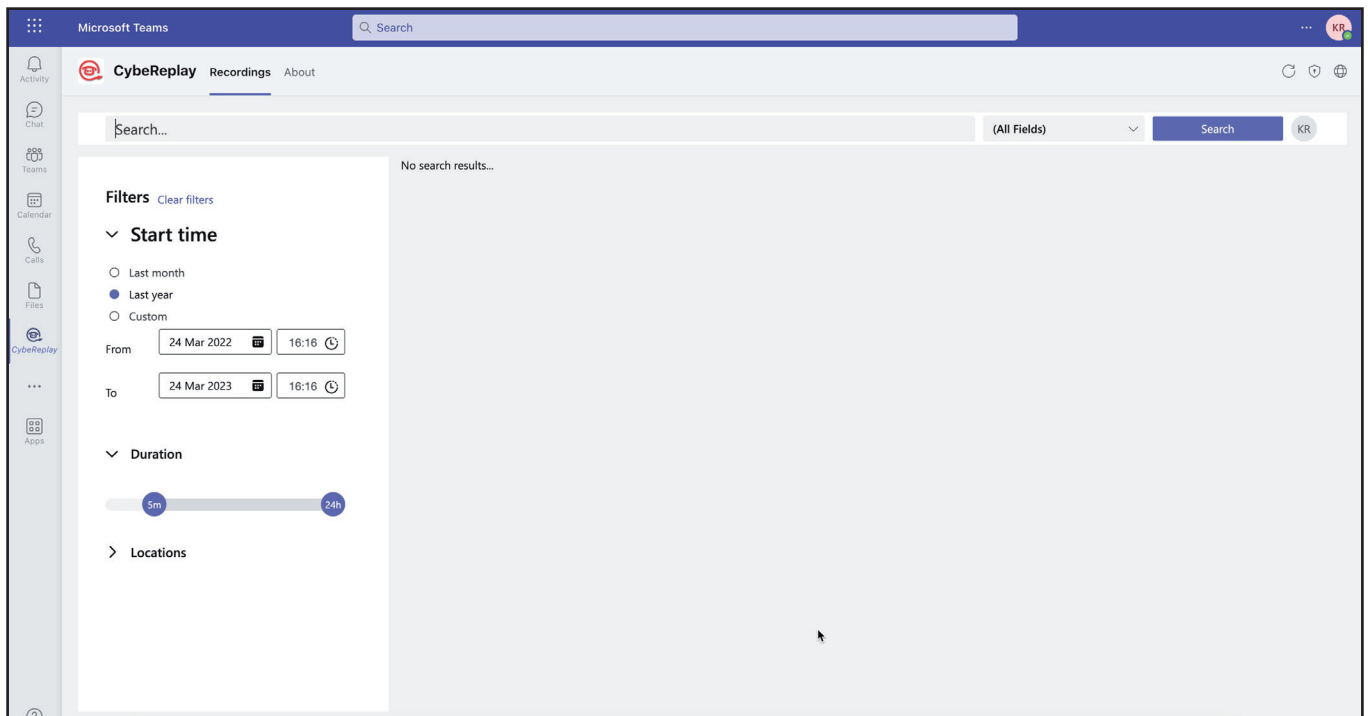
Teams - ATTEST Replay

- Once installed, Click on 'Log in' to login to ATTEST Replay. It will use the same account as used to login to Microsoft Teams.



Permission request

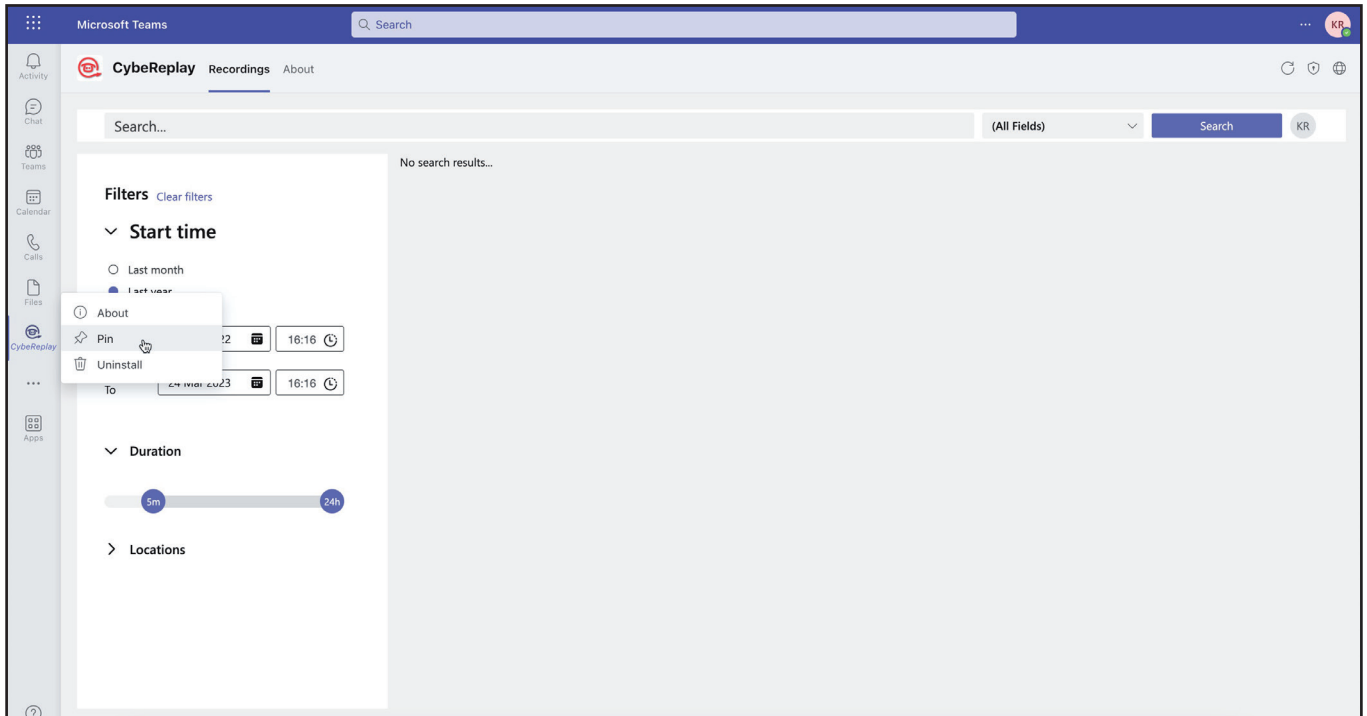
- Click on 'Accept' to grant ATTEST Replay the required permissions to log in. Also enable 'Consent on behalf of your organization'



Teams - ATTEST Replay

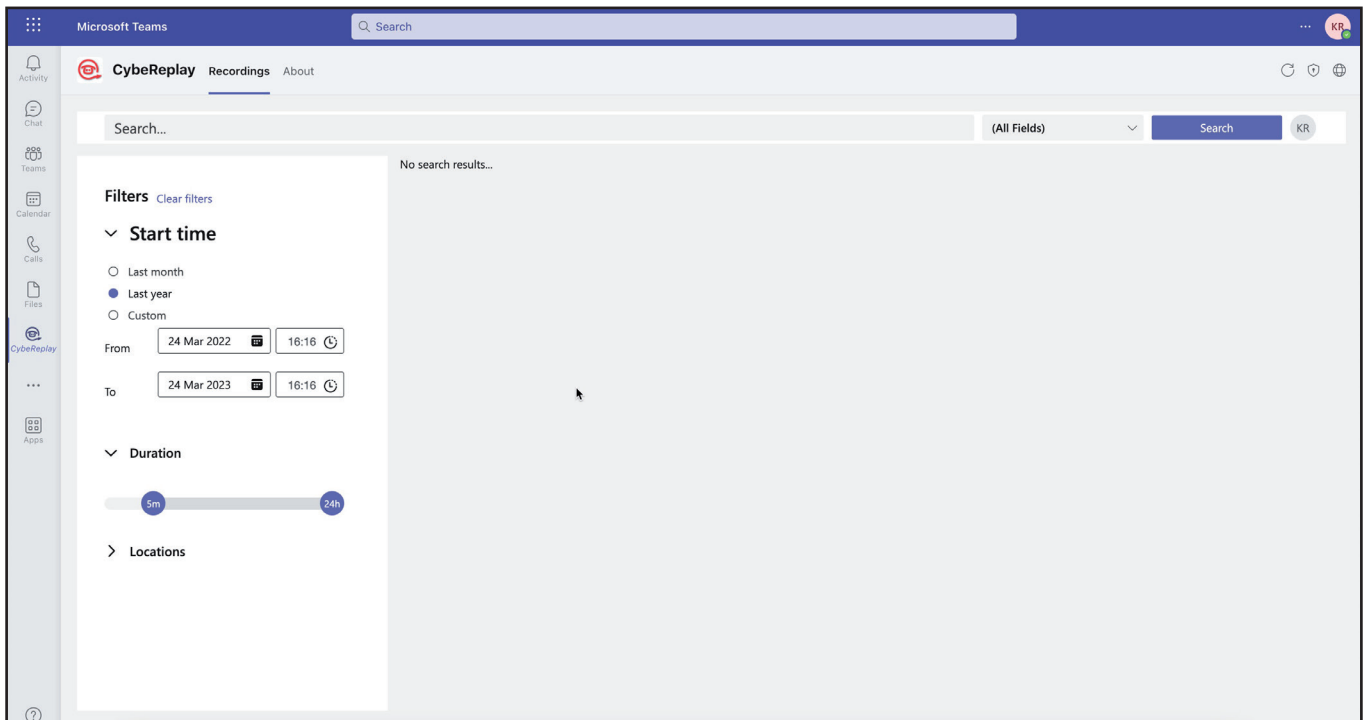
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At first start of ATTEST Replay, no calls are available as no recording are made yet.



Teams - ATTEST Replay

- Pin ATTEST Replay to the sidebar for easy and quick access by right-clicking on the ATTEST Replay logo



Teams - ATTEST Replay

Recordings will automatically show up in ATTEST Replay. Please know that it can take up to 15 minutes after a call is made before it is available for replay.

**Document History**

Document Version	Date	Author	Change
1.0.0	29-03-2023	KR	Initial version
1.0.1	07-04-2023	KR	Modified text
1.0.2	16-06-2023	KR	Modified text
1.0.3	28-10-2024	KR	Modified layout and content